

Agency Purpose

The Private Detective and Protective Agent Services Board is the *regulatory* agency for investigative and protective (security) services in the state (M.S. 326.32-339). The board is responsible for the licensing of investigative and protective service providers. The licensing process directs the board to:

- ◆ ensure *competency* of service providers;
- ◆ manage regulatory *compliance*; and
- ◆ demonstrate *vision* concerning the trends of these professional services to enhance the regulatory program and procedures.

With national tragic events that occurred, there is a call for a broader preparedness. The board continues to strive to protect the public through comprehensive licensing of these very visible, preventative, and responsive services that are of assistance to government public safety services.

Core Functions

The board maintains regulatory standards in the management of licensing and training program compliance through these core functions:

- ◆ regulate private investigative and protective services;
- ◆ monitor program for stands compliance; and
- ◆ enforce regulatory statute compliance.

Functions supporting operational goals:

- ◆ critical review of license candidates;
- ◆ issue licenses to those deemed competent;
- ◆ monitor statutory compliance with licensing and training;
- ◆ evaluate mandatory training proposal and compliance by licensees;
- ◆ respond to complaints; and
- ◆ educate the public, business, and law enforcement concerning licensing.

Operations

The board has a broad customer base. Primary service obligations are to the public, license holders and applicants, training providers, businesses, law enforcement agencies, and employees of license holders.

The board executes decisions concerning licensing, training, and discipline. Staff personnel manage and administer the regulatory, training, compliance, complaint response, and educational element of the regulatory program.

Key Measures

- ⇒ There is an increased need for investigative and security services who act in the interest of public safety. There are larger numbers of individuals seeking these fields as an employment source.
- ⇒ Increased visibility and use of licensed services raise the potential for abuse.
- ⇒ Growing demands, expectation, and reliance on license holders raises the “professional bar” of investigative and security services.
- ⇒ Dependence on these services, in matters of public safety, calls for focus on mandatory training requirements.

At A Glance

Two-Year State Budget:

- ◆ \$252,000 General Fund fee supported program.

Annual Business Processes:

- ◆ Over 300 licenses for investigative and security services managed and monitored.
- ◆ Over 30 new investigative and protective licenses issued.
- ◆ Over 120 investigative and protective licenses reissued.
- ◆ Training program review and approval for 70 training providers of mandatory training of 258 initial and continuing training and over 64 armed courses.

Budget

The board's FY 2004-05 budget total is \$252,000. Agency staff includes 1.75 full-time equivalent positions.

Of the total budget for the biennium, board funding comes from an appropriation from the General Fund. Fee and penalty revenues collected by the board are deposited into the General Fund as a non-dedicated receipt.

Contact

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Dollars in Thousands

	Current		Forecast Base		Biennium 2006-07
	FY2004	FY2005	FY2006	FY2007	
<u>Direct Appropriations by Fund</u>					
General					
Current Appropriation	126	126	126	126	252
Forecast Base	126	126	126	126	252
Change		0	0	0	0
% Biennial Change from 2004-05					0%
 <u>Expenditures by Fund</u>					
Direct Appropriations					
General	116	154	126	126	252
Total	116	154	126	126	252
 <u>Expenditures by Category</u>					
Total Compensation	96	105	105	105	210
Other Operating Expenses	20	49	21	21	42
Total	116	154	126	126	252
 <u>Expenditures by Program</u>					
Priv Detect/Protect Agents Bd	116	154	126	126	252
Total	116	154	126	126	252
Full-Time Equivalent (FTE)	1.5	1.7	1.8	1.7	