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Governor's Council on Developmental Disabilities

Business Results

Fiscal Year 2006

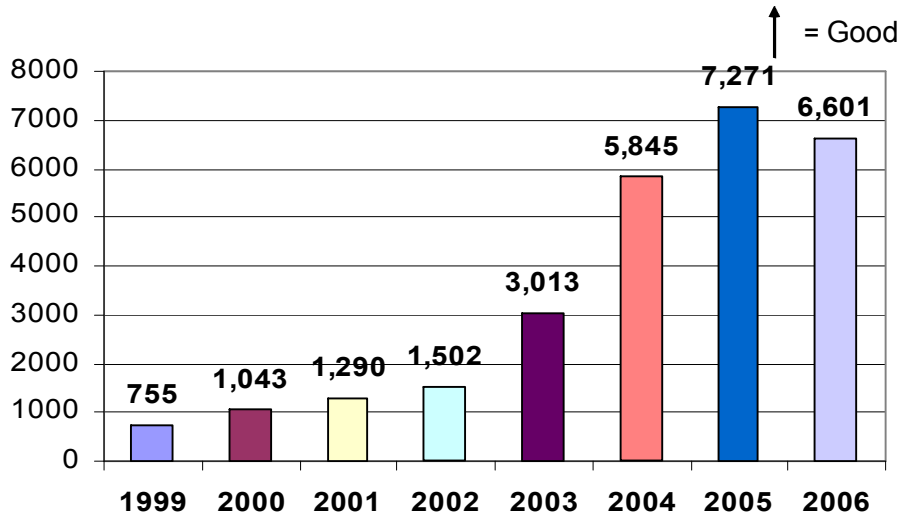
(October 1, 2005 – September 30, 2006)

FFY 2006 Work Plan Achievements

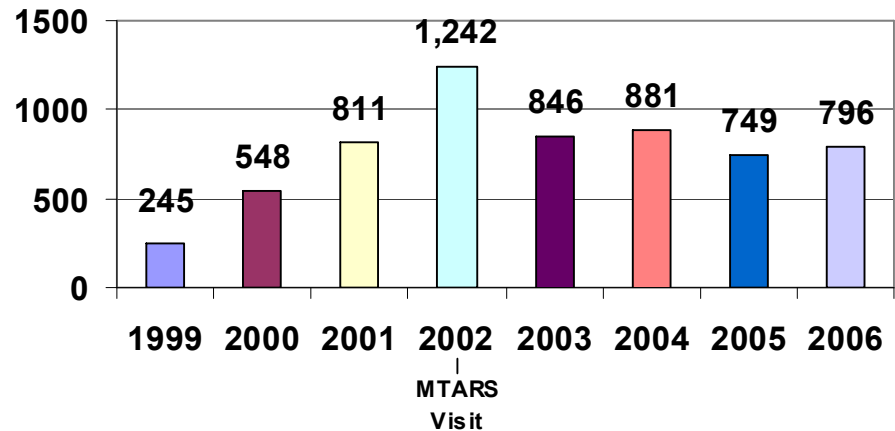
Business Results

A. Customer Focus Results-- Technical Assistance and Compliments FFYs 1999-2006

Technical Assistance Contacts



Total Compliments (Helpful, Timely, Specific Product) ↑ = Good

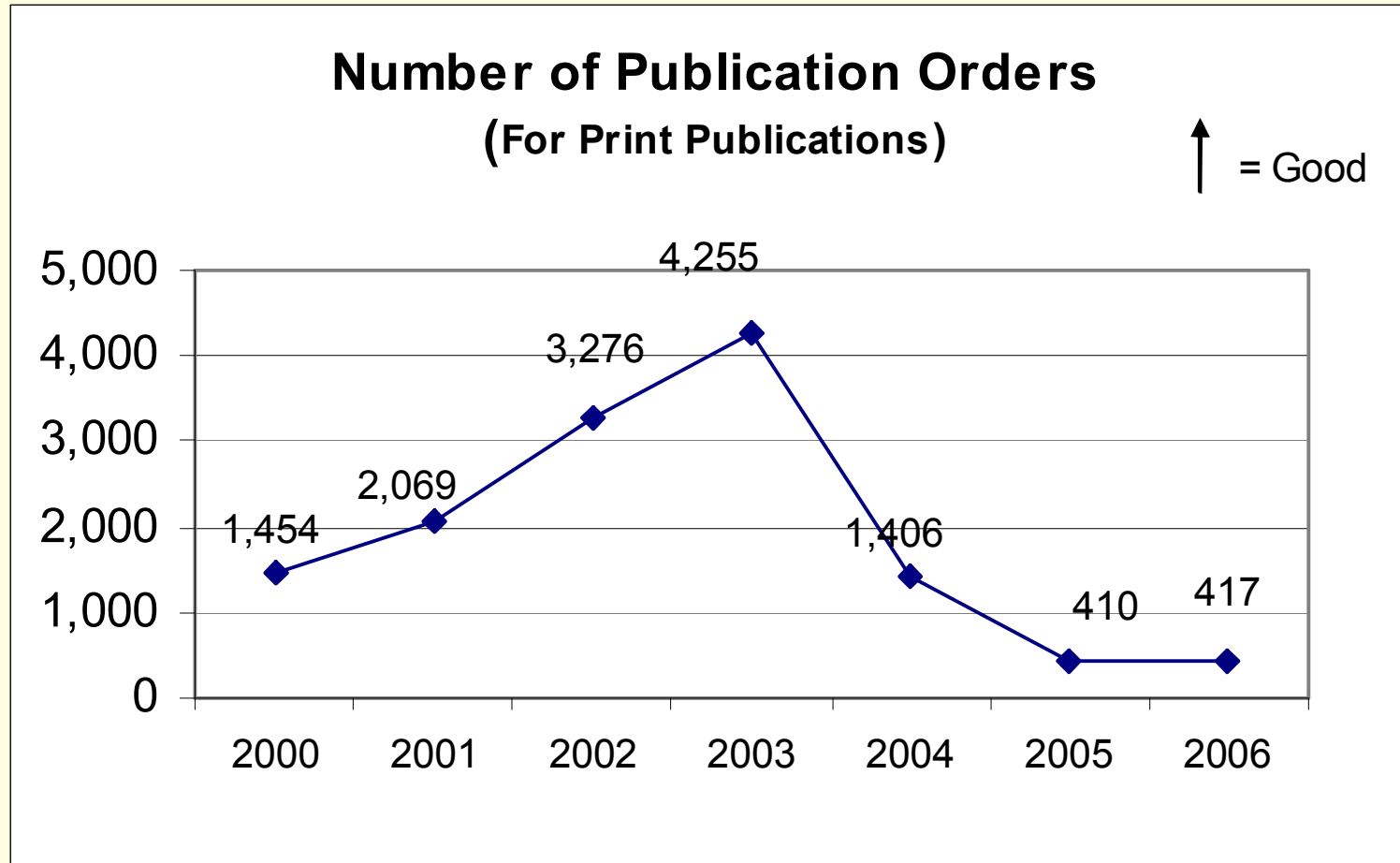


FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results — Publications

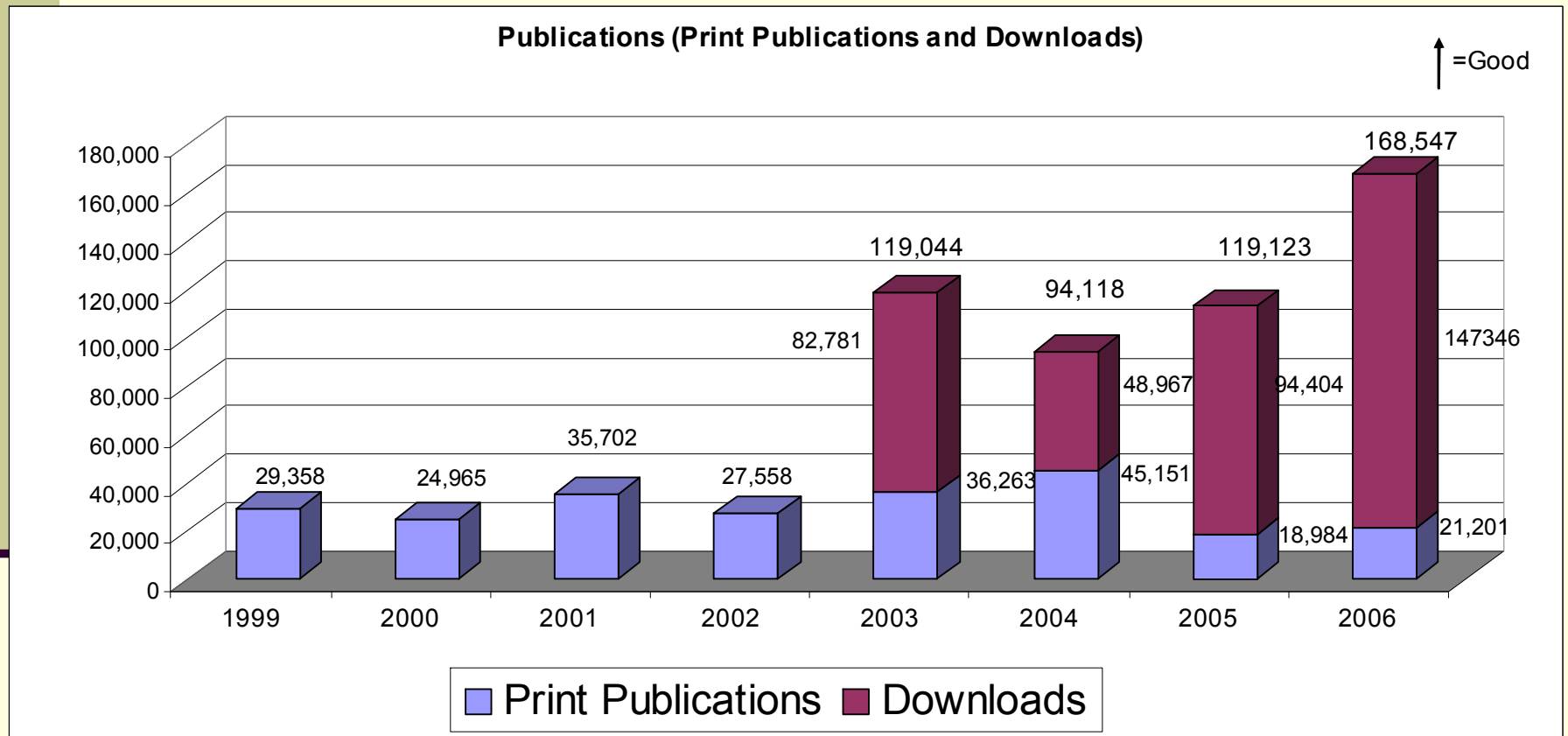
FFYs 2000-2006



FFY 2006 Work Plan Achievements

Business Results

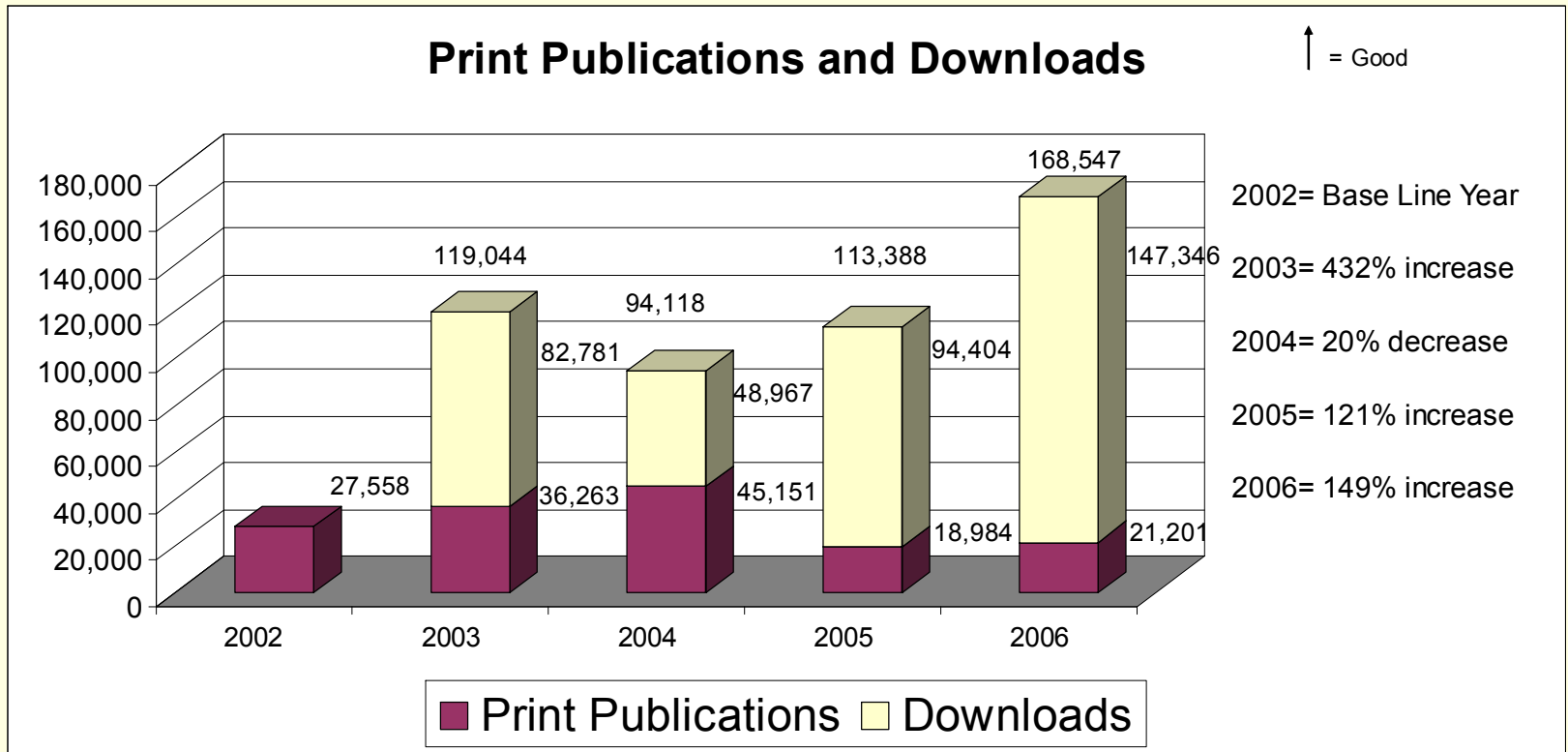
A. Customer Focus Results — Print Publications and Downloads FFYs 1999-2006



FFY 2006 Work Plan Achievements

Business Results

. A Customer Focus Results — Print Publications and Downloads
 Product Dissemination Growth
 FFYs 2002-2006

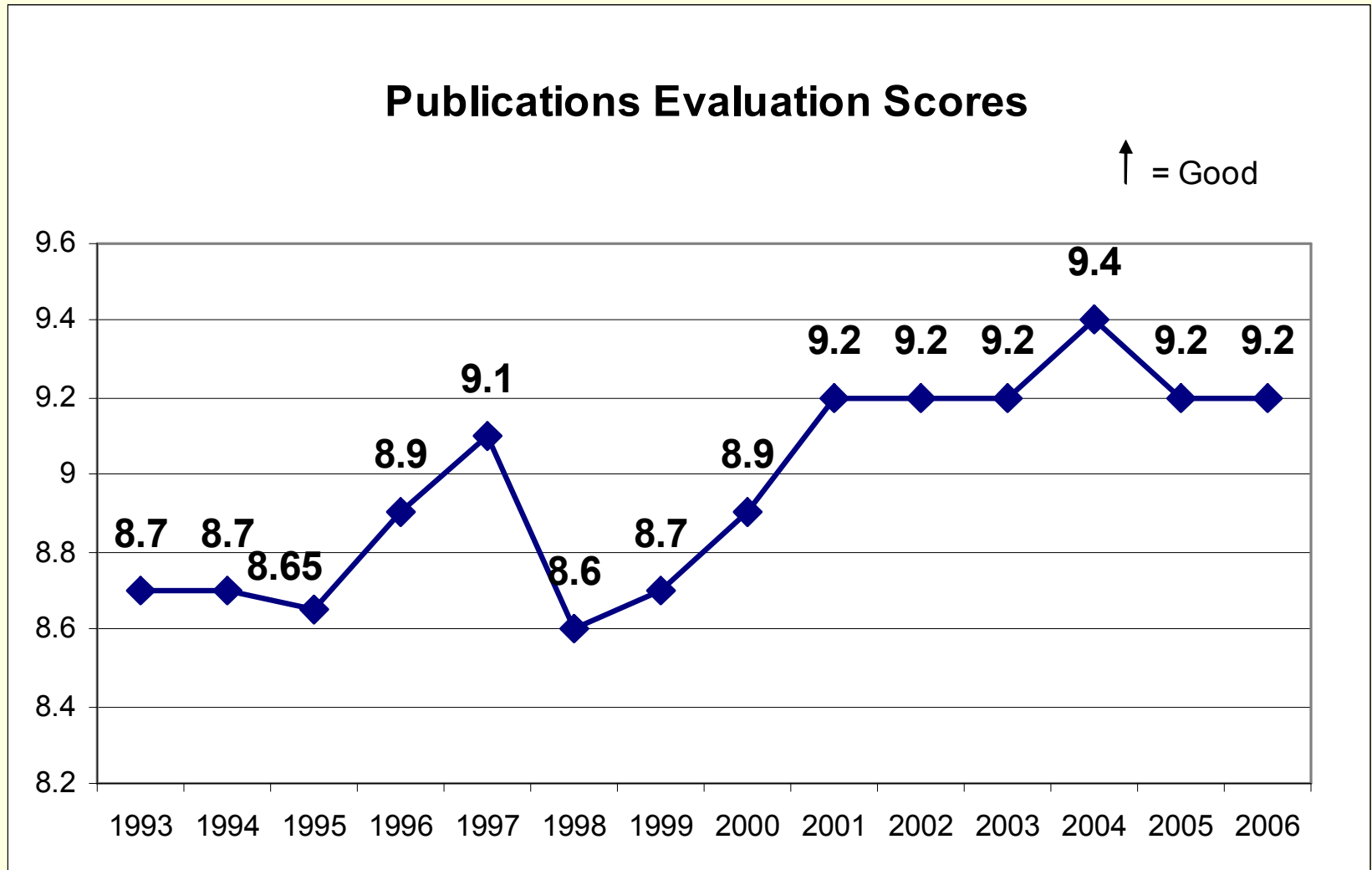


FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results — Publications

FFYs 1993-2006

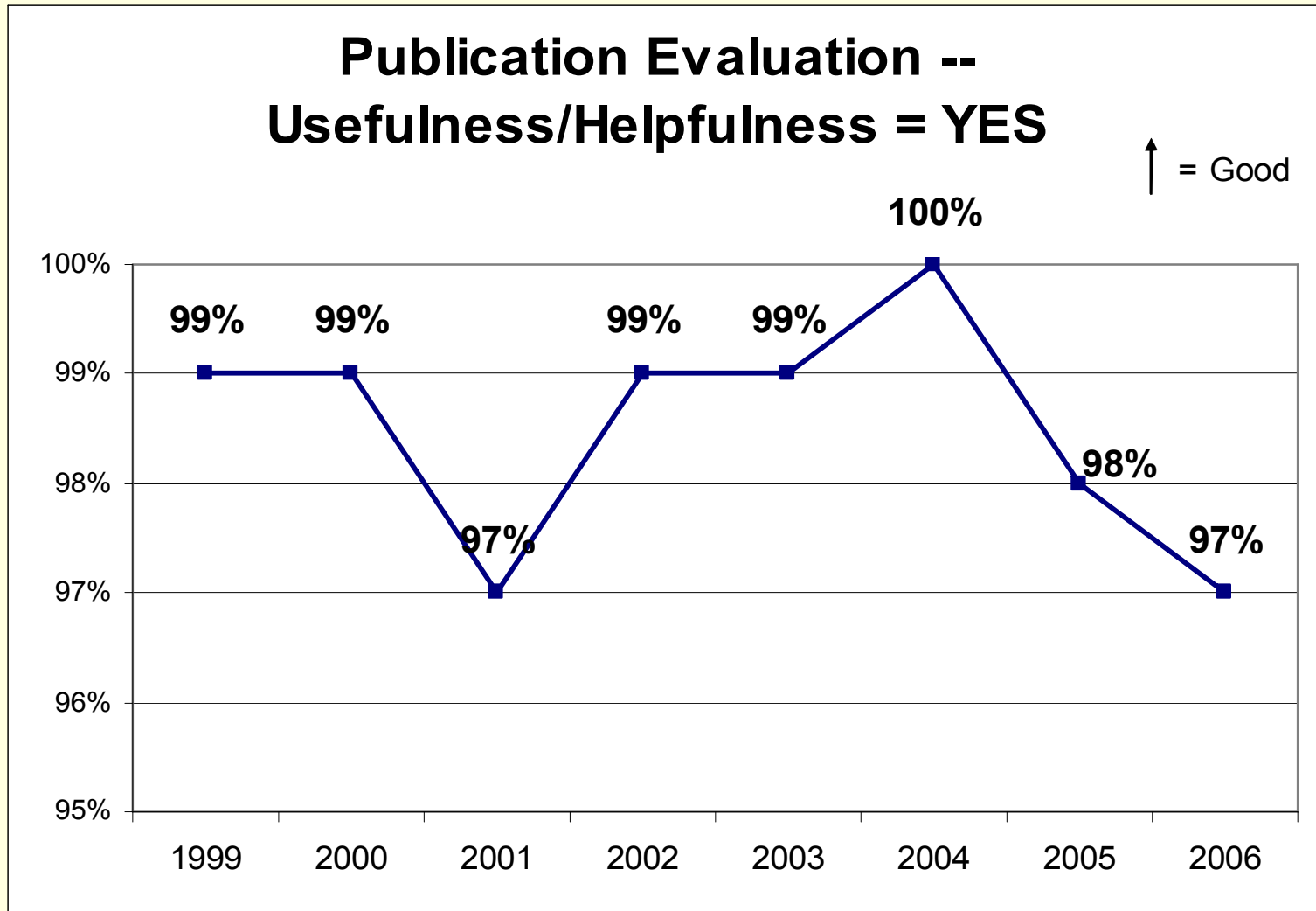


FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results — Publications

FFYs 1999-2006



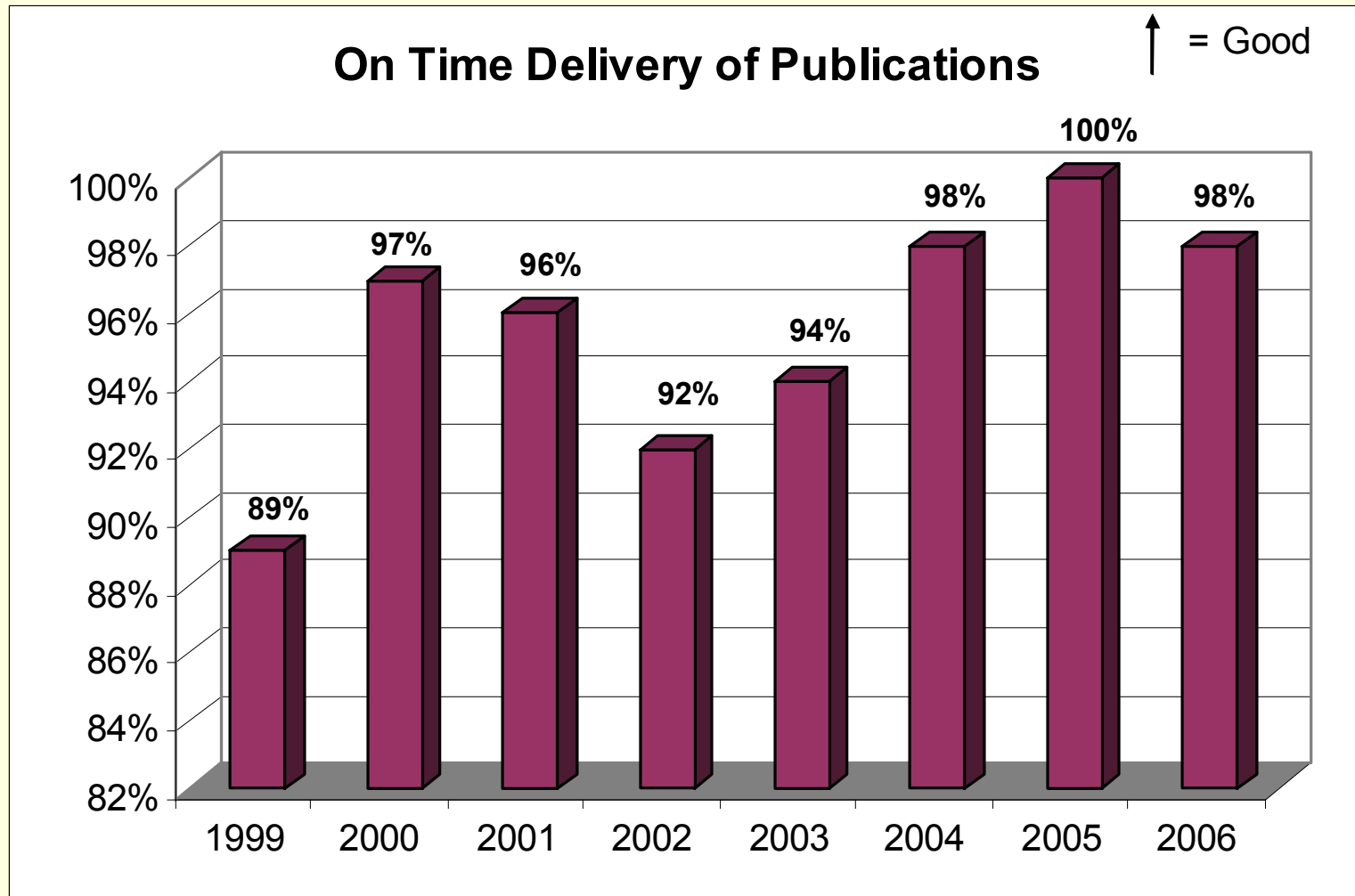
FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results – Publication Delivery Time

3 Days Standard

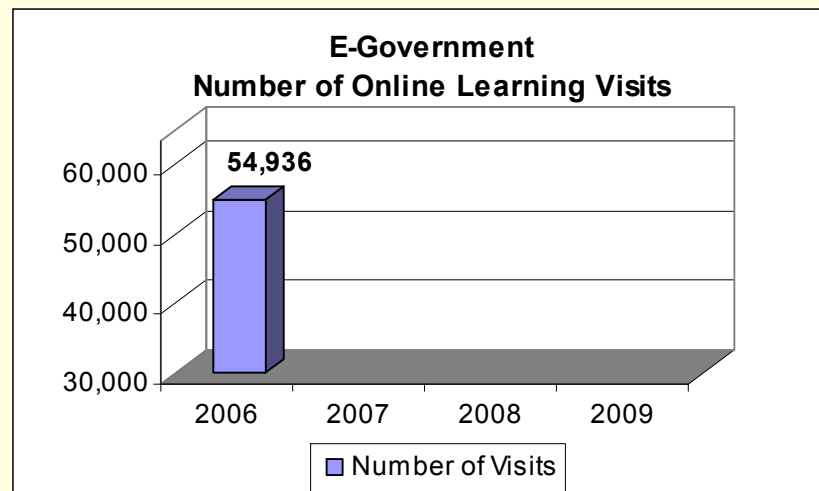
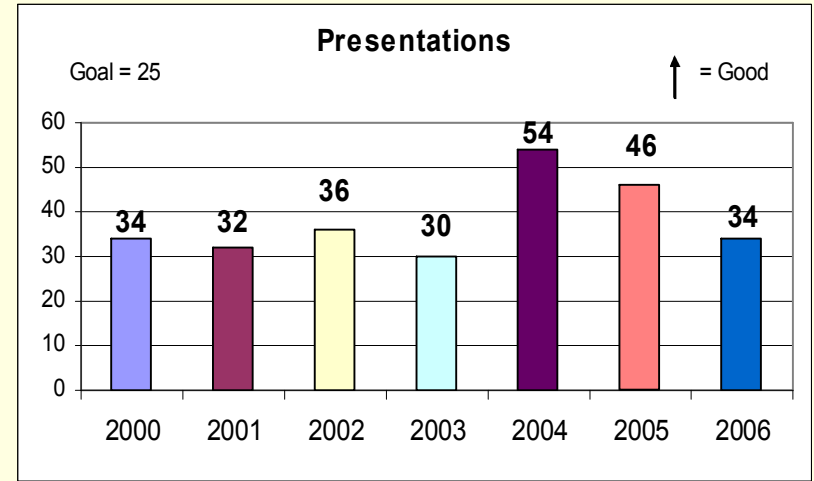
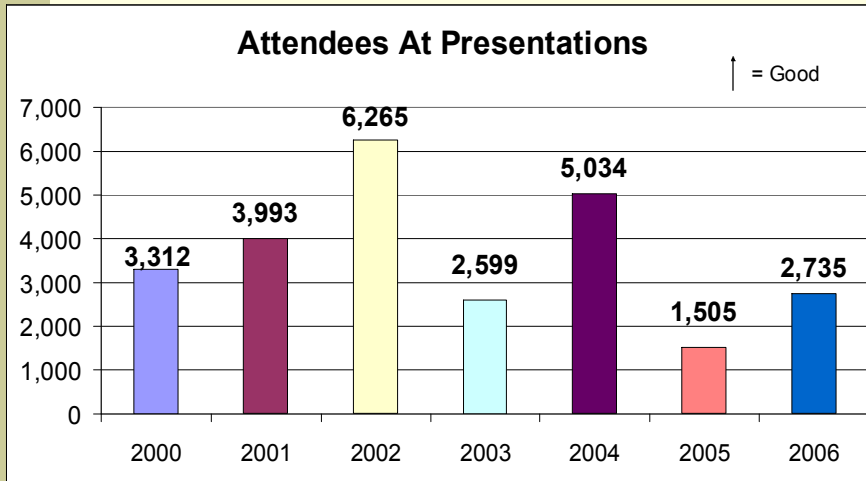
FFYs 1999-2006



FFY 2006 Work Plan Achievements

Business Results

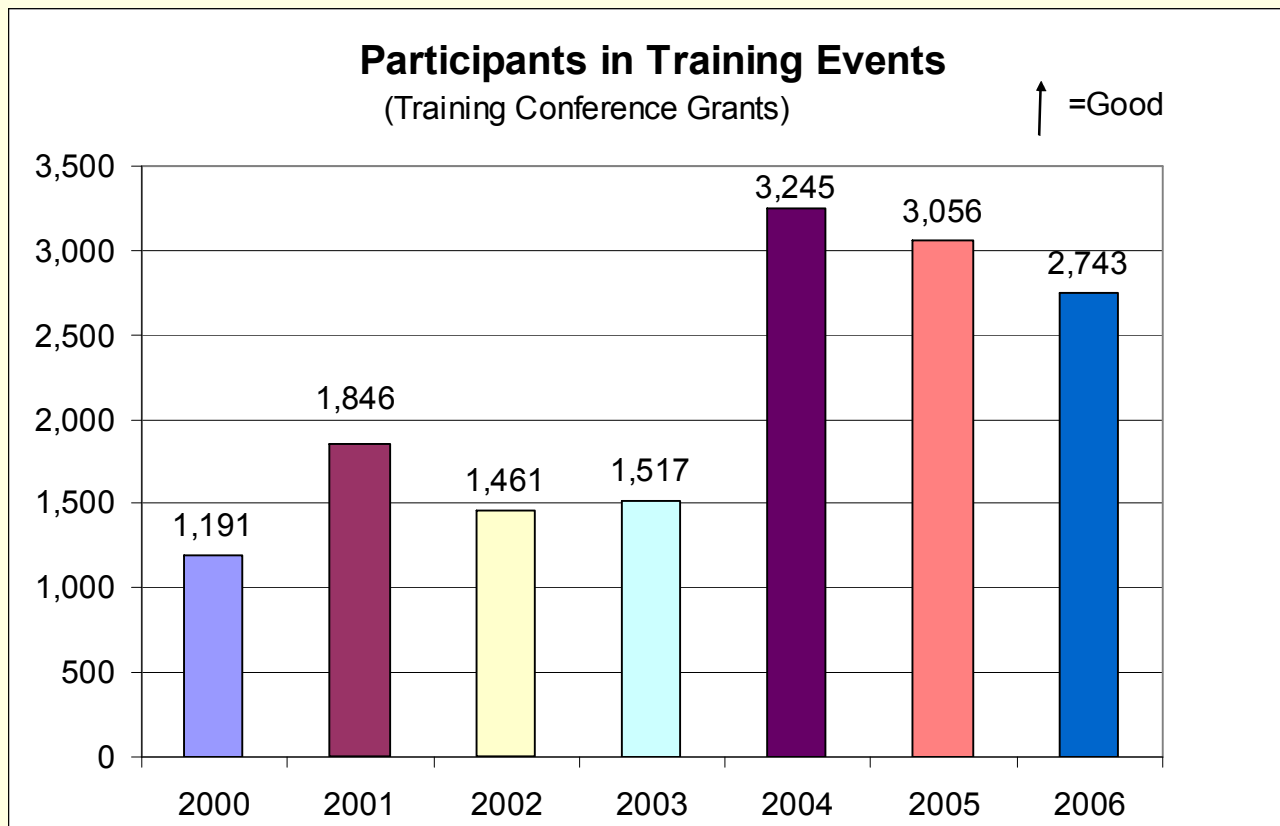
A. Customer Focus Results — Presentations and Training Participation FFYs 2000-2006



FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results — Presentations and Training Participation FFYs 2000-2006

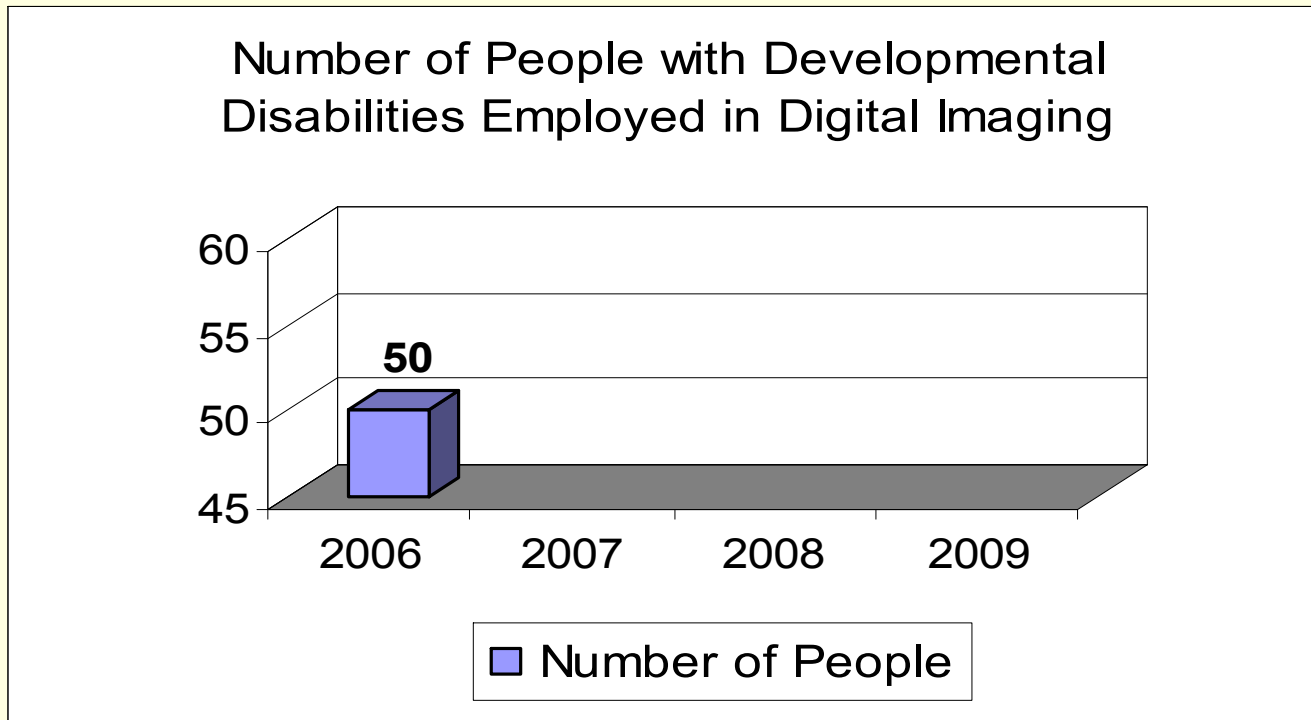


FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results - Electronic Government Services

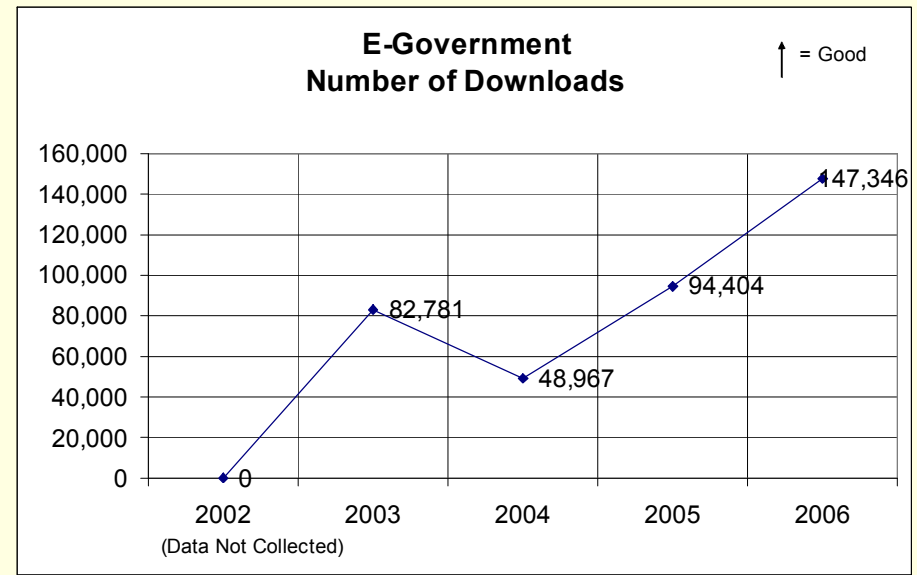
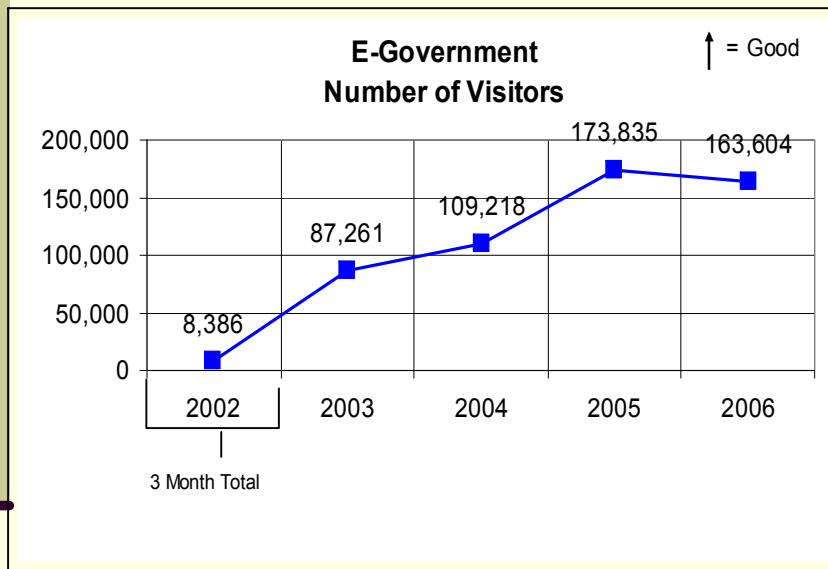
FFY 2006



FFY 2006 Work Plan Achievements

Business Results

A. Customer Focus Results - Electronic Government Services FFYs 2002-2006

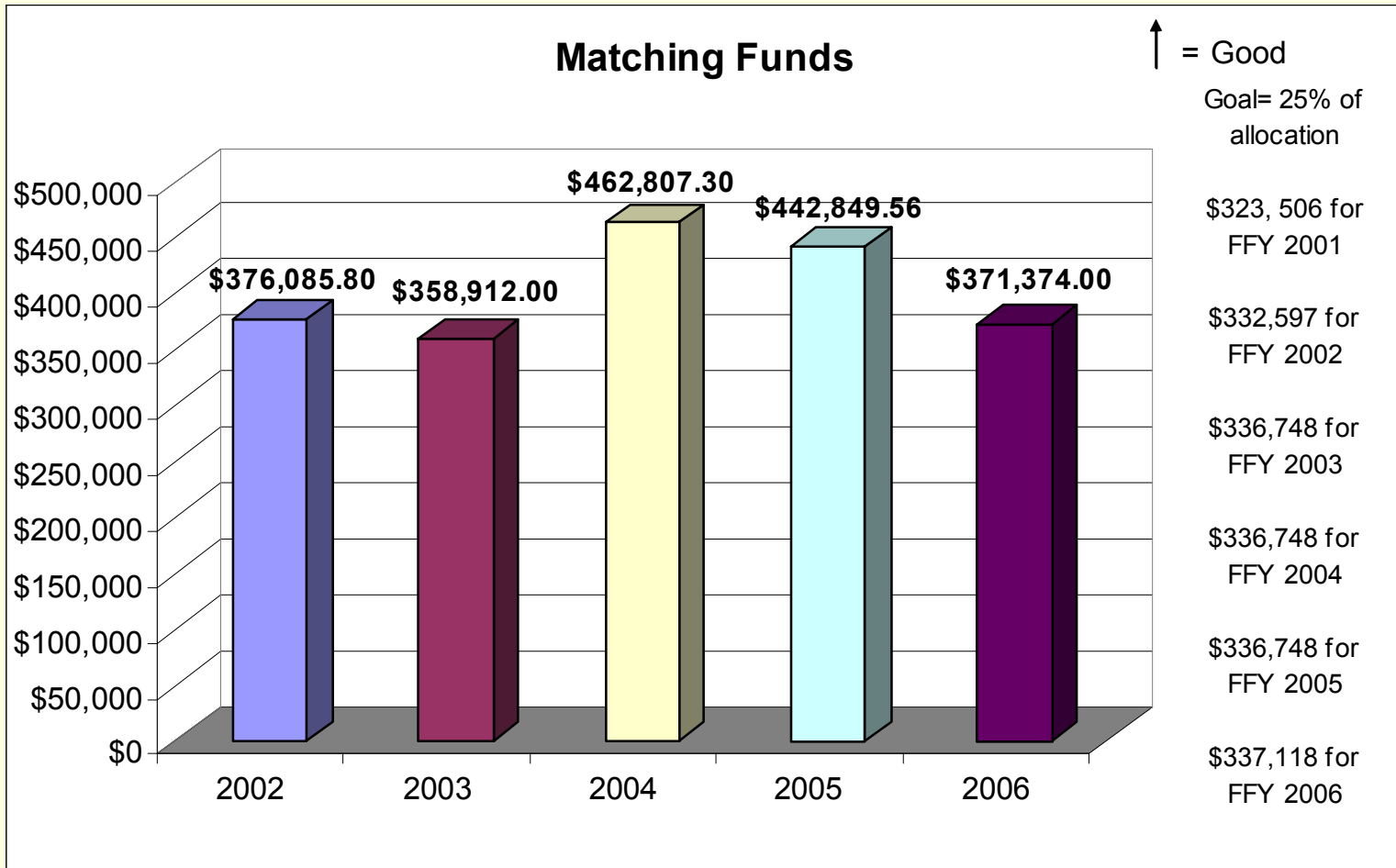


FFY 2006 Work Plan Achievements

Business Results

B. Financial and Market Results

FFYs 2002-2006

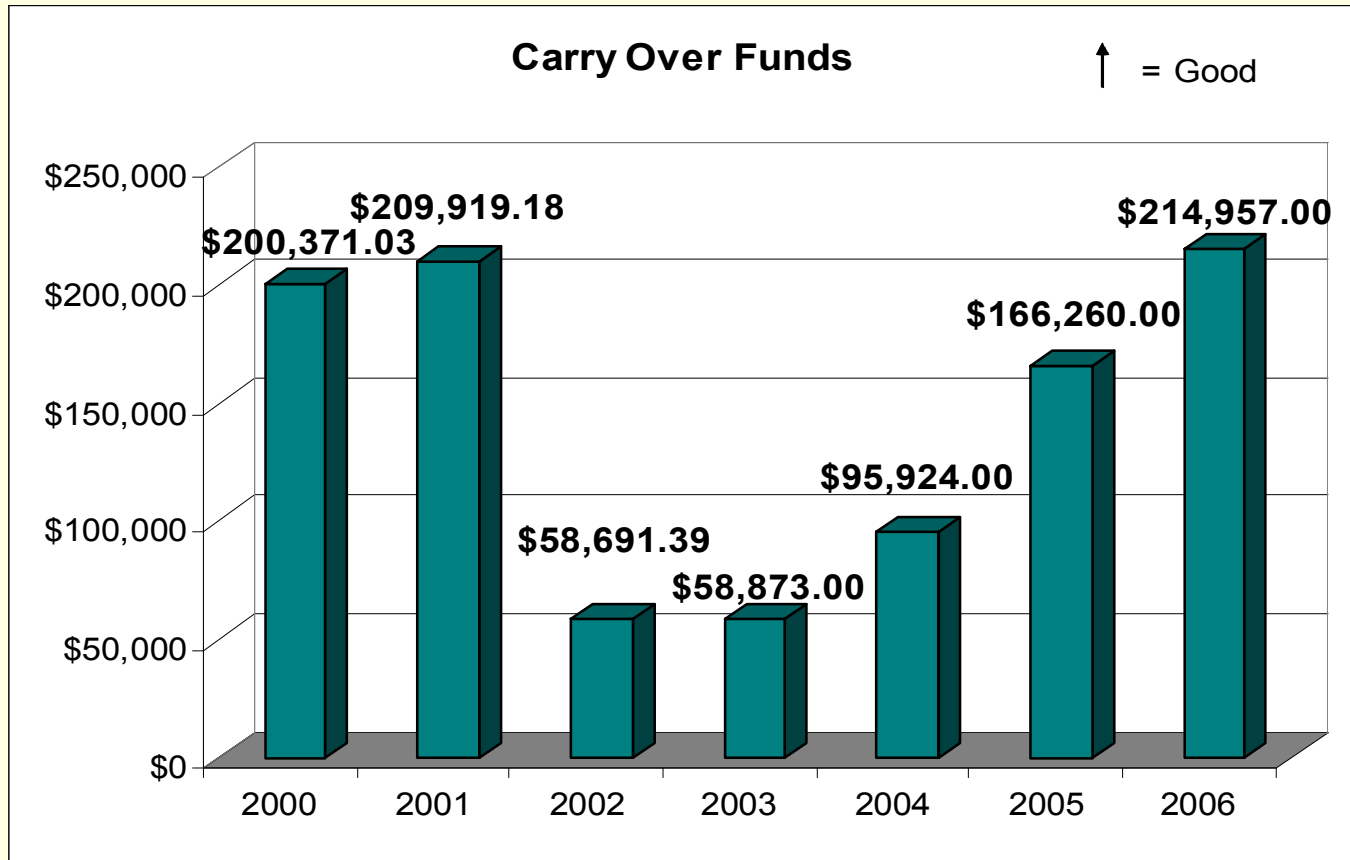


FFY 2006 Work Plan Achievements

Business Results

B. Financial and Market Results

FFYs 2000-2006

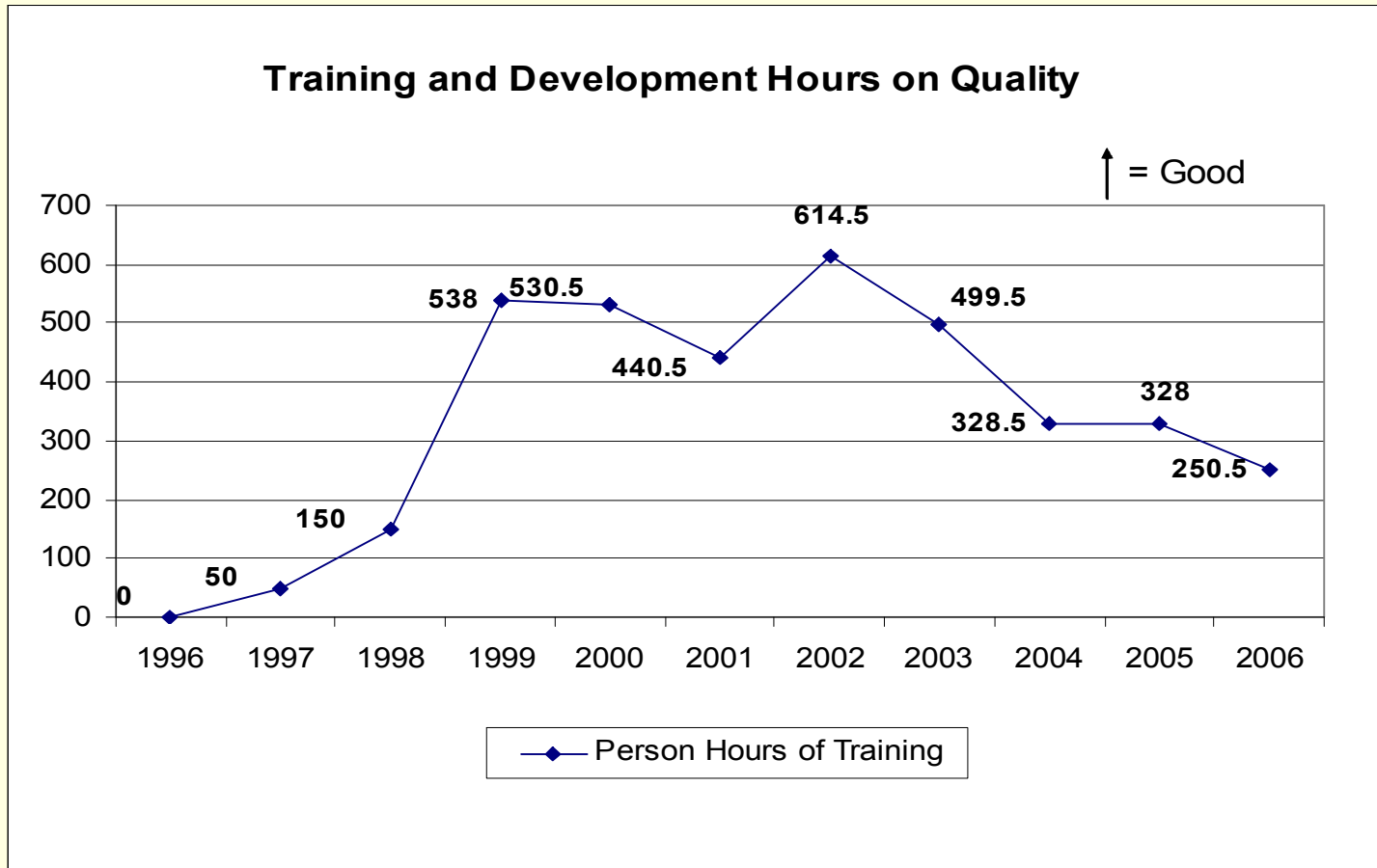


FFY 2006 Work Plan Achievements

Business Results

C. Human Resource Results

FFYs 1996-2006



FFY 2006 Work Plan Achievements

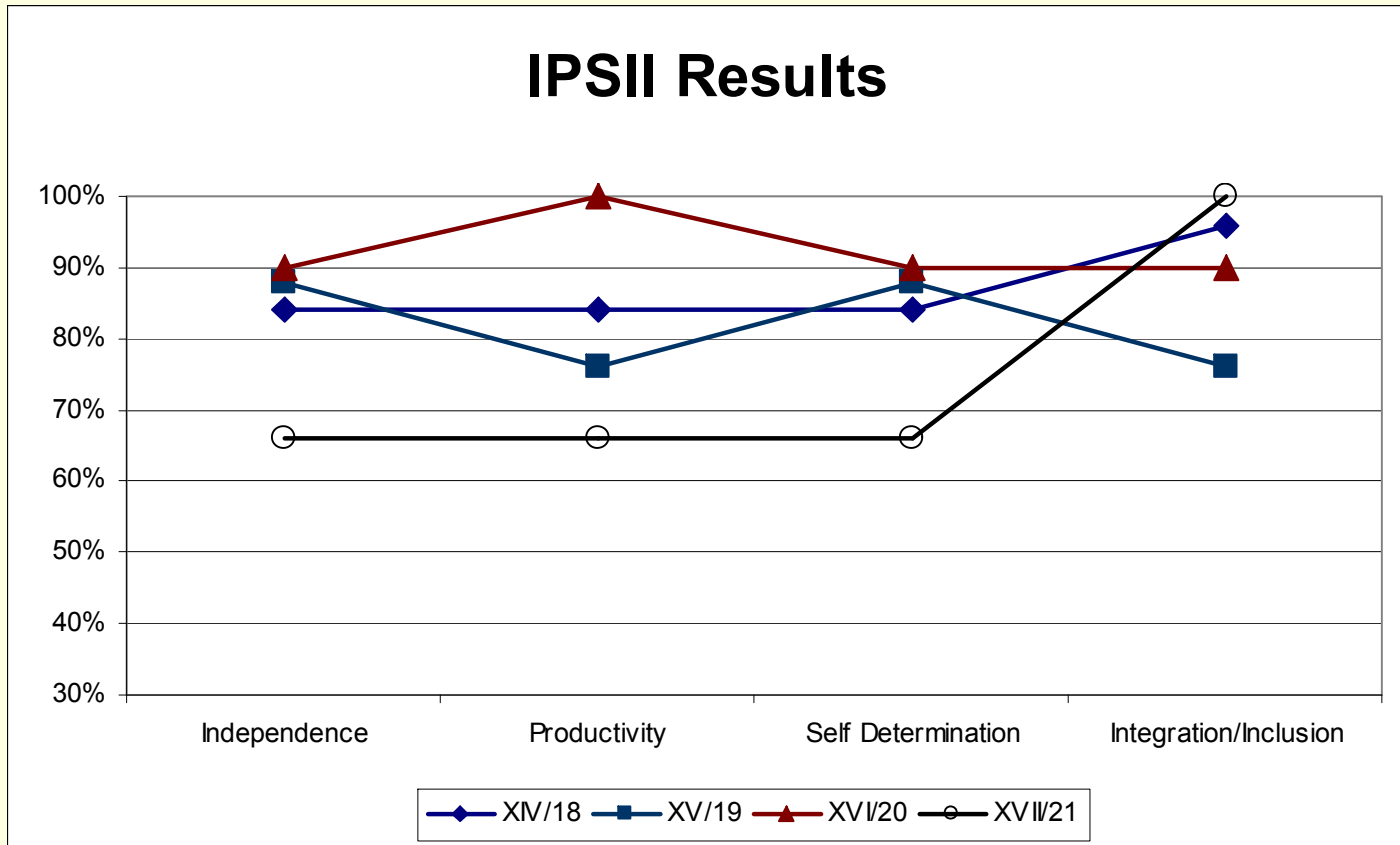
Business Results

D. Supplier Partner Results

Partners in Policymaking®

Years XIV-XVII (Classes 18-21)

Longitudinal Survey Data Collected May 2006



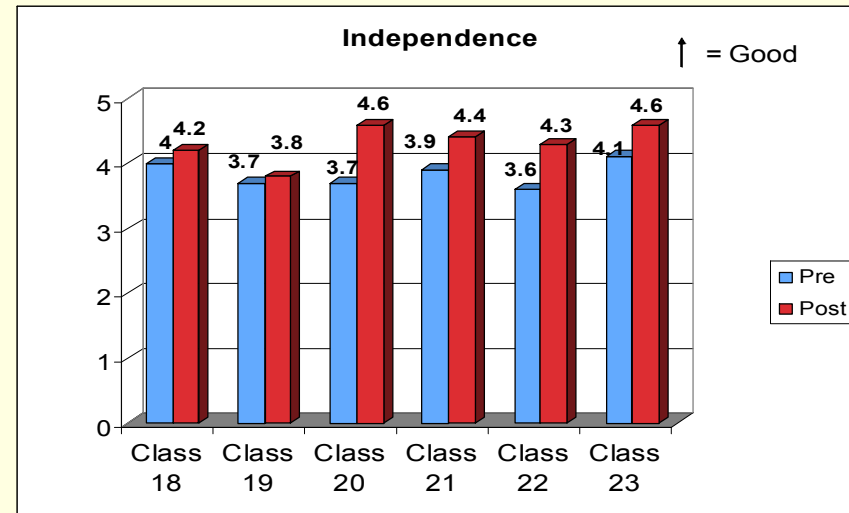
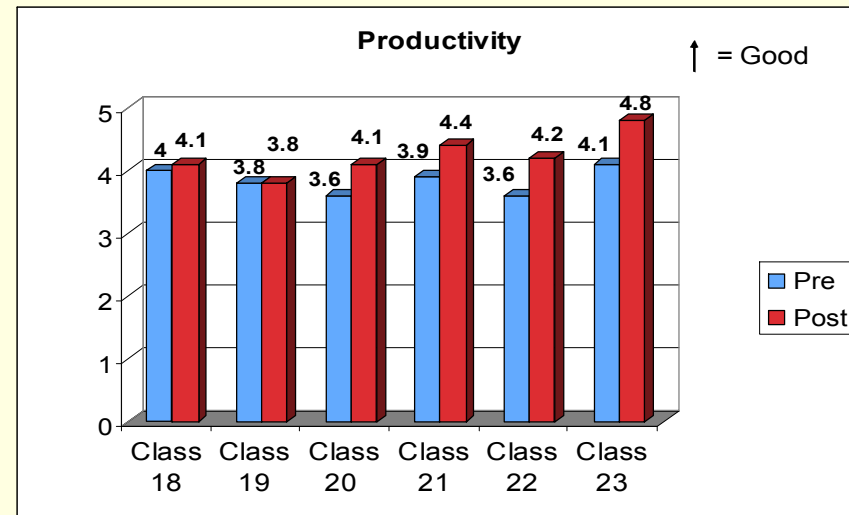
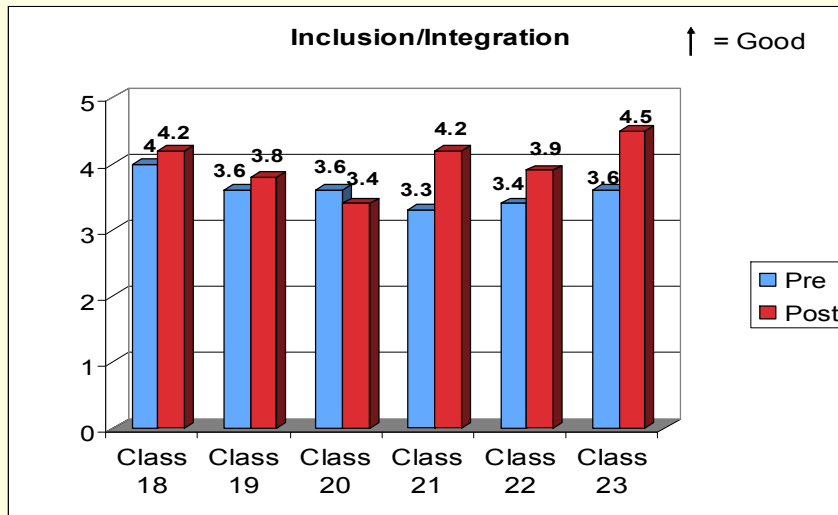
FFY 2006 Work Plan Achievements

Business Results

D. Supplier Partner Results

Partners in Policymaking®

End Results (IPSII)—Levels and Trends FFYs 2001-2006 (Classes 18-23)



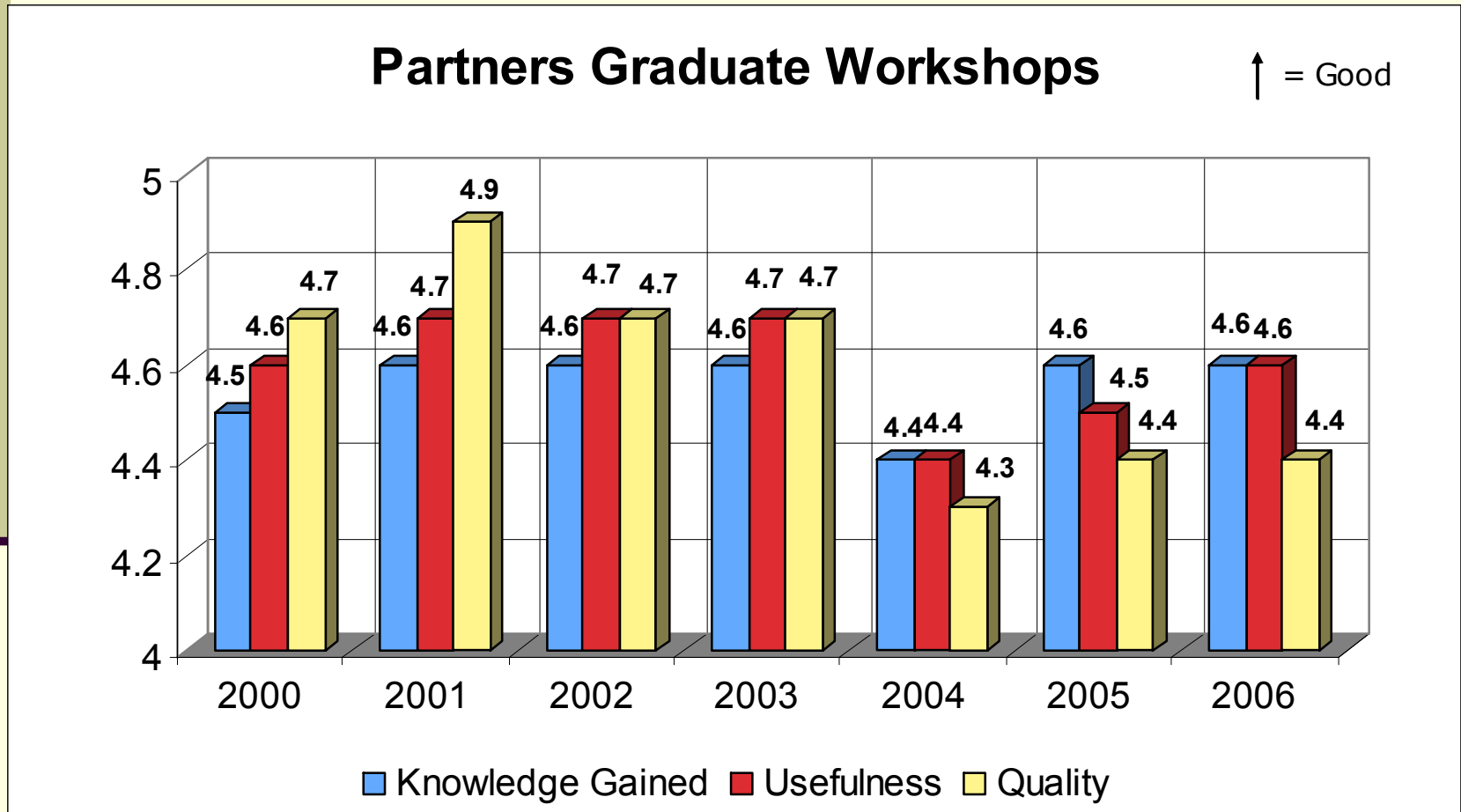
FFY 2006 Work Plan Achievements

Business Results

D. Supplier Partner Results

Partners Graduate Workshops

Knowledge Gained, Usefulness, and Quality of Presentations FFYs 2000-2006



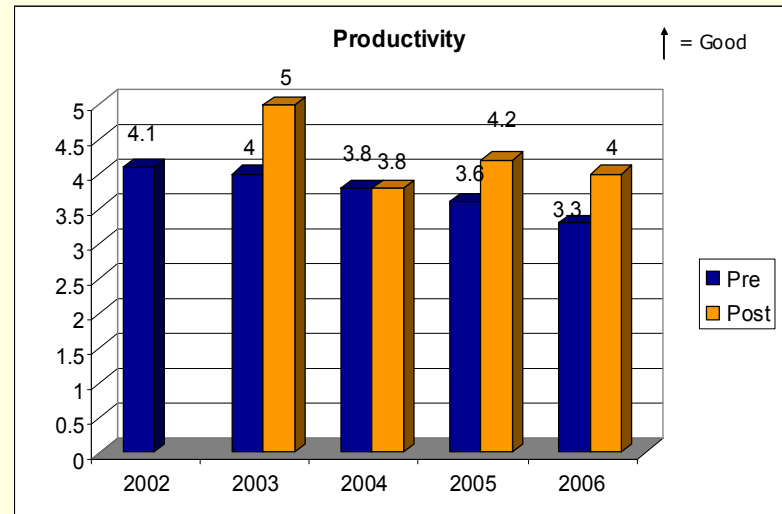
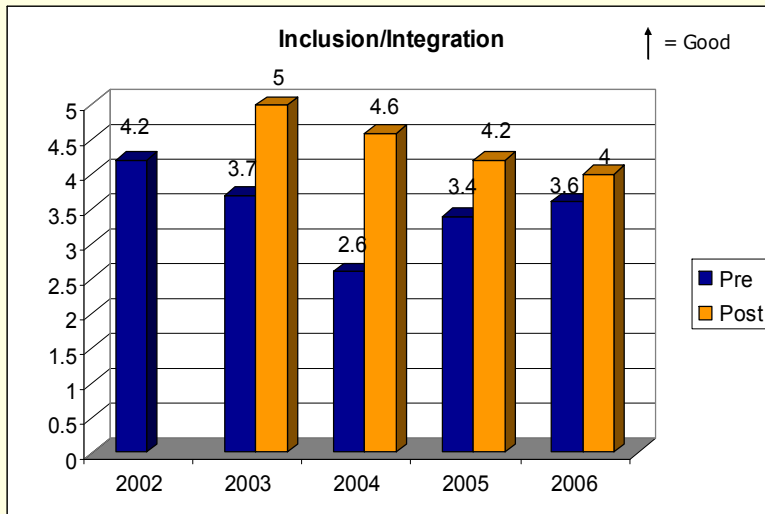
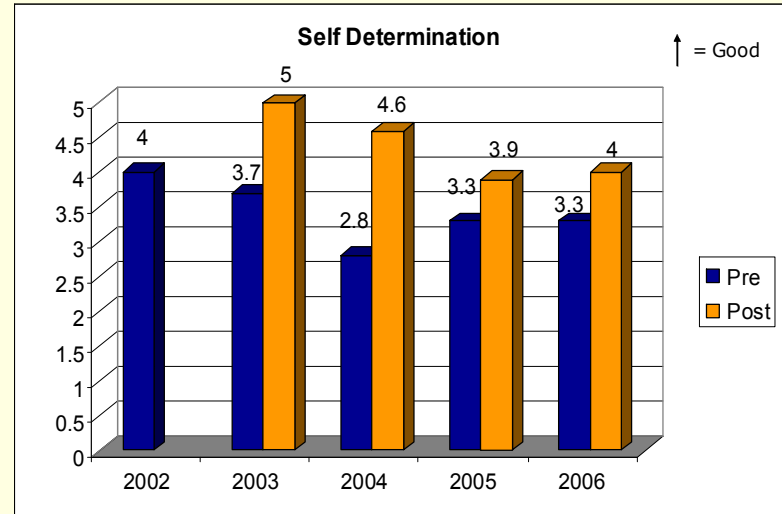
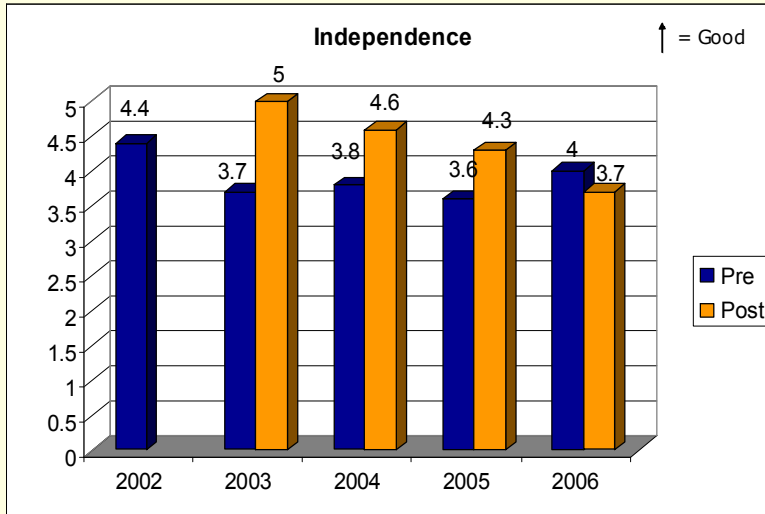
FFY 2006 Work Plan Achievements

Business Results

D. Supplier Partner Results

African American Outreach

FFYs 2002-2006



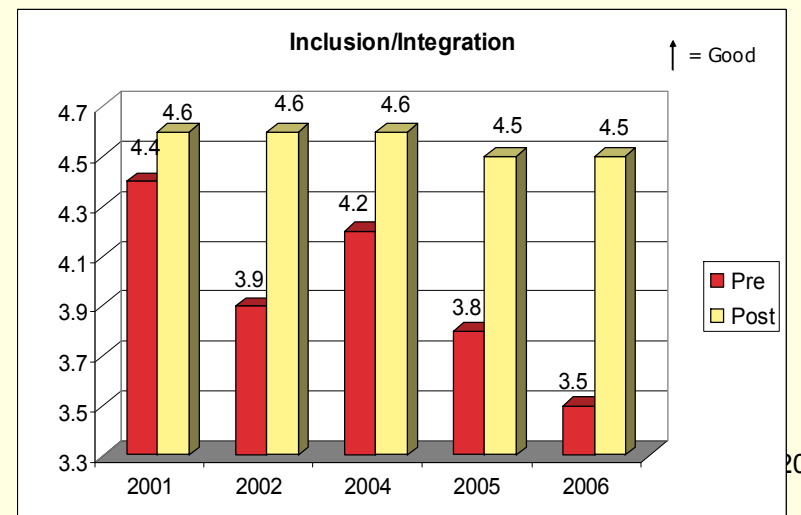
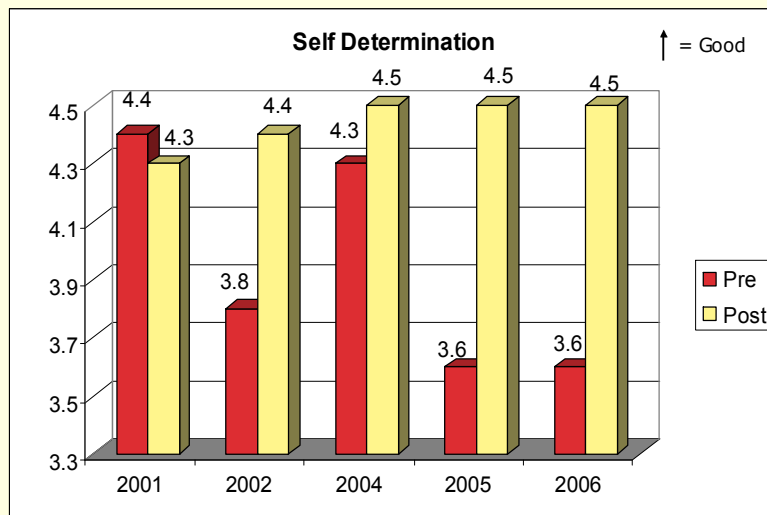
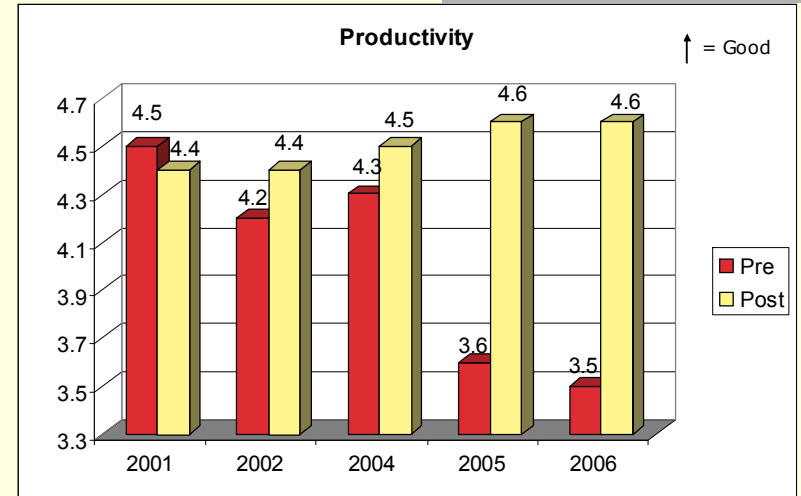
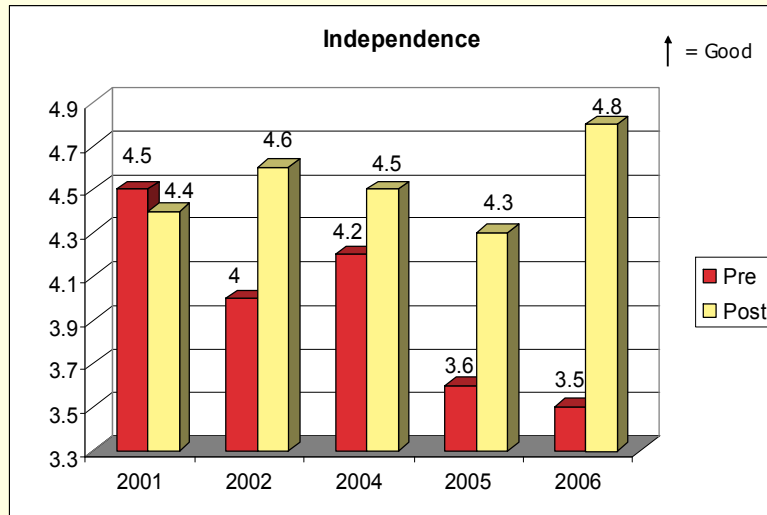
FFY 2006 Work Plan Achievements

Business Results

D. Supplier Partner Results

Hispanic Outreach

FFYs 2002-2006



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Reduce, Reuse, Recycle

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