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Governor's Council on Developmental Disabilities
Business Results
Federal Fiscal Year 2009
(October 1, 2008 - September 30, 2009)

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results-- Technical Assistance and Compliments
FFYs 2001-2009

Technical Assistance Contacts

2001 1,290
2002 1,502
2003 3,013
2004 5,845
2005 7,271
2006 6,601
2007 13,740
2008 14,064
2009 14,041 Includes e-learning

Total Compliments(Helpful, Timely, Specific Product)

2001 811
2002 1,242 MTARS Visit
2003 846
2004 881
2005 749
2006 796
2007 973
2008 779
2009 795

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results - Publications
FFYs 2002-2009

Number of Publication Orders(For Print Publications)

2002 3,276
2003 4,255
2004 1,406
2005 410
2006 417
2007 362
2008 221
2009 106

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results - Print Publications and Downloads
FFYs 2002-2009

Publications (Print Publications and Downloads)

2002
publications 27,558
downloads 0

2003 119,044
publications 36,263
downloads 82,781

2004 94,118
publications 45,151
downloads 48,967

2005 113,388
publications 18,984
downloads 94,404

2006 168,547

publications 21,201
downloads 147,346

2007 291,494
publications 27,800
downloads 263,694

2008 426,072
publications 20,402
downloads 405,670

2009 461,229
publications 8,363
downloads 452,866

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results – Print Publications and Downloads
Product Dissemination Growth
FFYs 2002-2009

Print Publications and Downloads

2002
Publications 27,558
Downloads

2003 119,044
Publications 36,263
Downloads 82,781

2004 94,118
Publications 45,151
Downloads 48,967

2005 113,388
Publications 18,984
Downloads 94,404

2006 168,547
Publications 21,201
Downloads 147,346

2007 291,494
Publications 27,800
Downloads 263,694

2008 426,072
Publications 20,402
Downloads 405,670

2009 461,229
Publications 8,363
Downloads 452,866

2002 = Base Line Year
2003 = 432% increase
2004 = 20% increase
2005 = 126.5% increase
2006 = 142% increase
2007 = 173% increase
2008 = 146% increase
2009 = 108% increase

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results – Publications
FFYs 2002-2009

Publications Evaluation Scores

2002 9.2
2003 9.2
2004 9.4
2005 9.2
2006 9.2

2007 9.2
2008 9.2
2009 10

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results - Publications
FFYs 2002-2009

Publication Evaluation --Usefulness/Helpfulness = YES

2002 99%
2003 99%
2004 100%
2005 98%
2006 97%
2007 100%
2008 100%
2009 100%

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results - Publication Delivery Time
3 Days Standard
FFYs 2002-2009

On Time Delivery of Publications

2002 92%
2003 94%
2004 98%
2005 100%
2006 98%
2007 99%
2008 99.50%
2009 100%

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FFY 2009 Work Plan Achievements
Business Results
A. Customer Focus Results - Presentations and Training Participation
FFYs 2001-2009

Attendees At Presentations

2001 3,993
2002 6,265
2003 2,599
2004 5,034
2005 1,505
2006 2,735
2007 4,076
2008 3,322
2009 1,885

Presentations

2001 32
2002 36
2003 30
2004 54
2005 46
2006 34
2007 37
2008 32
2009 27

FFYs 2006-2009

E-Government
Number of Online Learning Visits
Number of Visits
Goal = 25

2006 54,936
2007 49,227
2008 46,696

2009 39,609

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FFY 2009 Work Plan Achievements

Business Results

A. Customer Focus Results - Presentations and Training Participation

FFYs 2001-2009

Participants in Training Events(Training Conference Grants)

2001 1,846
2002 1,461
2003 1,517
2004 3,245
2005 3,056
2006 2,743
2007 2,638
2008 2,241
2009 1,837

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FFY 2009 Work Plan Achievements

Business Results

A. Customer Focus Results - Electronic Government Services

FFYs 2006- 2009

Number of People with Developmental Disabilities Employed in Digital Imaging

2006 50
2007 227
2008 489
2009 607

NOTE: Employment can be full time, part time, intermittent, or temporary.

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FFY 2009 Work Plan Achievements

Business Results

A. Customer Focus Results - Electronic Government Services

FFYs 2003-2009

E-Government

Number of Visitors

2003 87,261 3 Month Total
2004 109,218
2005 173,835
2006 163,604
2007 185,060
2008 202,814
2009 247,111

E-Government

Number of Downloads

2003 82,781
2004 48,967
2005 94,404
2006 147,346
2007 263,694
2008 405,670
2009 452,866

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FFY 2009 Work Plan Achievements

Business Results

B. Financial and Market Results

FFYs 2003-2009

Matching Funds

Goal= 25% Match

2003 \$358,912.00
2004 \$462,807.30
2005 \$442,849.56
2006 \$371,374.00
2007 \$431,323.56
2008 \$657,435.00 Includes legislative support for self advocacy
2009 \$414,607.00 Includes legislative support for self advocacy

\$336,748 FFY 2003
\$336,748 FFY 2004
\$336,748 FFY 2005
\$337,118 FFY 2006
\$340,534.12 FFY 2007
\$341,423 FFY 2008

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FFY 2009 Work Plan Achievements
Business Results
B. Financial and Market Results
FFYs 2003-2009

Carry Over Funds

2003 \$58,873
2004 \$95,924
2005 \$166,260
2006 \$214,957
2007 \$232,344
2008 \$307,588
2009 \$220,422

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FFY 2009 Work Plan Achievements
Business Results
C. Human Resource Results
FFYs 2001-2009

Training and Development Hours on Quality

Person Hours of Training

2001 440.5
2002 614.5
2003 499.5
2004 328.5
2005 328
2006 250.5
2007 467.25
2008 512.25
2009 445.75

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FFY 2009 Work Plan Achievements
Business Results
D. Supplier Partner Results
Partners in Policymaking®
Years XVII-XX (Classes 21-24)
Longitudinal Survey Data Collected April 2009

XVI/20 XVII/21 XVIII/22 XIX/23

Independence
XVI/20 73%
XVII/21 88%
XVIII/22 100%
XIX/23 92%

Productivity
XVI/20 46%
XVII/21 75%
XVIII/22 77%
XIX/23 69%

Self Determination
XVI/20 73%
XVII/21 63%
XVIII/22 92%
XIX/23 85%

Integration/Inclusion
XVI/20 91%
XVII/21 25%
XVIII/22 100%
XIX/23 69%

FFY 2009 Work Plan Achievements

Business Results

D. Supplier Partner Results

Partners in Policymaking®

End Results (IPSII)—Levels and Trends FFYs 2004-2009 (Classes 21-26)

Independence

Class 21

Pre 3.9

Post 4.4

Class 22

Pre 3.6

Post 4.3

Class 23

Pre 4.1

Post 4.6

Class 24

Pre 3.8

Post 4.6

Class 25

Pre 4.1

Post 4.6

Class 26

Pre 3.8

Post 4.4

Productivity

Class 21

Pre 3.8

Post 4.4

Class 22

Pre 3.6

Post 4.2

Class 23

Pre 4.1

Post 4.8

Class 24

Pre 3.8

Post 4.6

Class 25

Pre 3.8

Post 4.5

Class 26

Pre 3.8

Post 4.5

Self Determination

Class 21

Pre 2.7

Post 4.4

Class 22

Pre 3.3

Post 4.2

Class 23

Pre 4

Post 4.6

Class 24

Pre 3.7

Post 4.4

Class 25

Pre 4.1

Post 4.5

Class 26
Pre 3.6
Post 4.4

Integration/Inclusion

Class 21
Pre 3.3
Post 4.2

Class 22
Pre 3.4
Post 3.9

Class 23
Pre 3.6
Post 4.5

Class 24
Pre 3.6
Post 4.4

Class 25
Pre 3.5
Post 4.4

Class 26
Pre 3.4
Post 4.0

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FFY 2009 Work Plan Achievements
Business Results
D. Supplier Partner Results
African American Outreach
End Results (IPSII) FFYs 2004-2009

Independence

2004
Pre 3.8
Post 4.6

2005
Pre 3.6
Post 4.3

2006
Pre 4
Post 3.7

2007
Pre 3.6
Post 4.4

2008
Pre 4
Post 4.4

2009
Pre 4.1
Post 4

Productivity

2004
Pre 4.0
Post 5.0

2005
Pre 3.8
Post 4.2

2006
Pre 3.3
Post 4

2007
Pre 4.3
Post 4.7

2008
Pre 3.4
Post 4.5

2009
Pre 3.8
Post 2.9

Self Determination

2004
Pre 2.8
Post 4.6

2005
Pre 3.3
Post 3.98

2006
Pre 3.3
Post 4

2007
Pre 3.5
Post 4.7

2008
Pre 3.7
Post 4.4

2009
Pre 4.1
Post 3.8

Integration/Inclusion

2004
Pre 2.6
Post 4.6

2005
Pre 3.4
Post 4.2

2006
Pre 3.6
Post 4

2007
Pre 3.6
Post 4.7

2008
Pre 3.8
Post 4.9

2009
Pre 3.5
Post 3.8

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FFY 2009 Work Plan Achievements
Business Results
D. Supplier Partner Results
Hispanic Outreach
End Results (IPSII) FFYs 2004-2009

Independence

2004
Pre 4.2
Post 4.5

2005
Pre 3.6
Post 4.3

2006
Pre 3.5

Post 4.8

2007
Pre 3.6
Post 4.2

2008
Pre 3.3
Post 3.5

2009
Pre 3.3
Post 4

Productivity

2004
Pre 4.3
Post 4.5

2005
Pre 3.6
Post 4.6

2006
Pre 3.5
Post 4.6

2007
Pre 3.7
Post 4.0

2008
Pre 3.7
Post 3.8

2009
Pre 2.7
Post 2.9

Self Determination

2004
Pre 4.3
Post 4.5

2005
Pre 3.6
Post 4.5

2006
Pre 3.6
Post 4.5

2007
Pre 3.2
Post 4.1

2008
Pre 3.1
Post 3.5

2009
Pre 3.2
Post 3.8

Integration/Inclusion

2004
Pre 4.2
Post 4.6

2005
Pre 3.8
Post 4.5

2006
Pre 3.5
Post 4.5

2007

Pre 3.4
Post 4.2

2008
Pre 3.0
Post 3.7

2009
Pre 2.7
Post 3.8

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FFY 2009 Work Plan Achievements
Business Results
D. Supplier/Partner Results
Self Advocacy SFY 2009 (State Funds) (SE, SW, NE Regions)

Number of Training Sessions
Southeast
2008 13
2009 12

Southwest
2008 19
2009 17

Northeast
2008 8
2009 12

Self Advocates Attending Training Sessions
Southeast
2008 165
2009 147

Southwest
2008 438
2009 457

Northeast
2008 81
2009 138

Self Advocates as Teachers/Trainers
Southeast
2008 13
2009 10

Southwest
2008 24
2009 24

Northeast
2008 15
2009 16

Training Sessions Evaluation Results
Knowledge
SE 4.5
SW 4.4
NE 4.5

Usefulness
SE 4.4
SW 4.4
NE 4.5

Quality
SE 4.4
SW 4.7
NE 4.5

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FFY 2009 Work Plan Achievements
Business Results
D. Supplier/Partner Results
Self Advocacy SFY 2009 (State Funds) (SE, SW, NE Regions)

End Results (IPSII) (%=Yes)

Independence
Southeast 95%
Southwest 97%
Northeast 94%

Productivity
Southeast 82%
Southwest 92%
Northeast 82%

Self Determination
Southeast 88%
Southwest 99%
Northeast 95%

Integration/Inclusion
Southeast 87%
Southwest 95%
Northeast 93%

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FFY 2009 Work Plan Achievements

Business Results

D. Supplier/Partner Results

Self Advocacy FFY 2009 (Federal Funds) (Central, NW Regions)

Number of Training Sessions

Central
2008 14
2009 40

Northwest
2008 14
2009 26

Self Advocates Attending Training Sessions

Central
2008 236
2009 483

Northwest
2008 1,092
2009 391

Self Advocates as Teachers/Trainers

Central
2008 31
2009 17

Northwest
2008 24
2009 20

Training Sessions Evaluation Results

Knowledge
Central 4.4
Northwest 4.6

Usefulness
Central 4.2
Northwest 4.3

Quality
Central 4.2
Northwest 4.2

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FFY 2009 Work Plan Achievements

Business Results

D. Supplier/Partner Results

Self Advocacy SFY 2009 (Federal Funds) (Central, NW Regions)

End Results (IPSII) (%=Yes)

Independence

Central
2008 88%
2009 86%

Northwest

2008 90%
2009 87%

Productivity

Central
2008 80%
2009 71%

Northwest

2008 84%
2009 64%

Self Determination

2008 92%
2009 84%

Northwest

2008 92%
2009 89%

Integration/Inclusion

2008 90%
2009 88%

Northwest

2008 92%
2009 86%

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