

To request alternative formats, including audio tape or Braille, please contact:

Minnesota Governor's Council on Developmental Disabilities
Department of Administration
370 Centennial Office Building
658 Cedar Street
St. Paul, Minnesota 55155
(651) 296-4018 voice
(877) 348-0505 toll free
(651) 297-7200 fax
Minnesota Relay Service: (800) 627-3529 OR 711
Email: admin.dd@state.mn.us
Or visit our website: <http://mn.gov/mnddc/>

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2013
(October 1, 2012 - September 30, 2013)

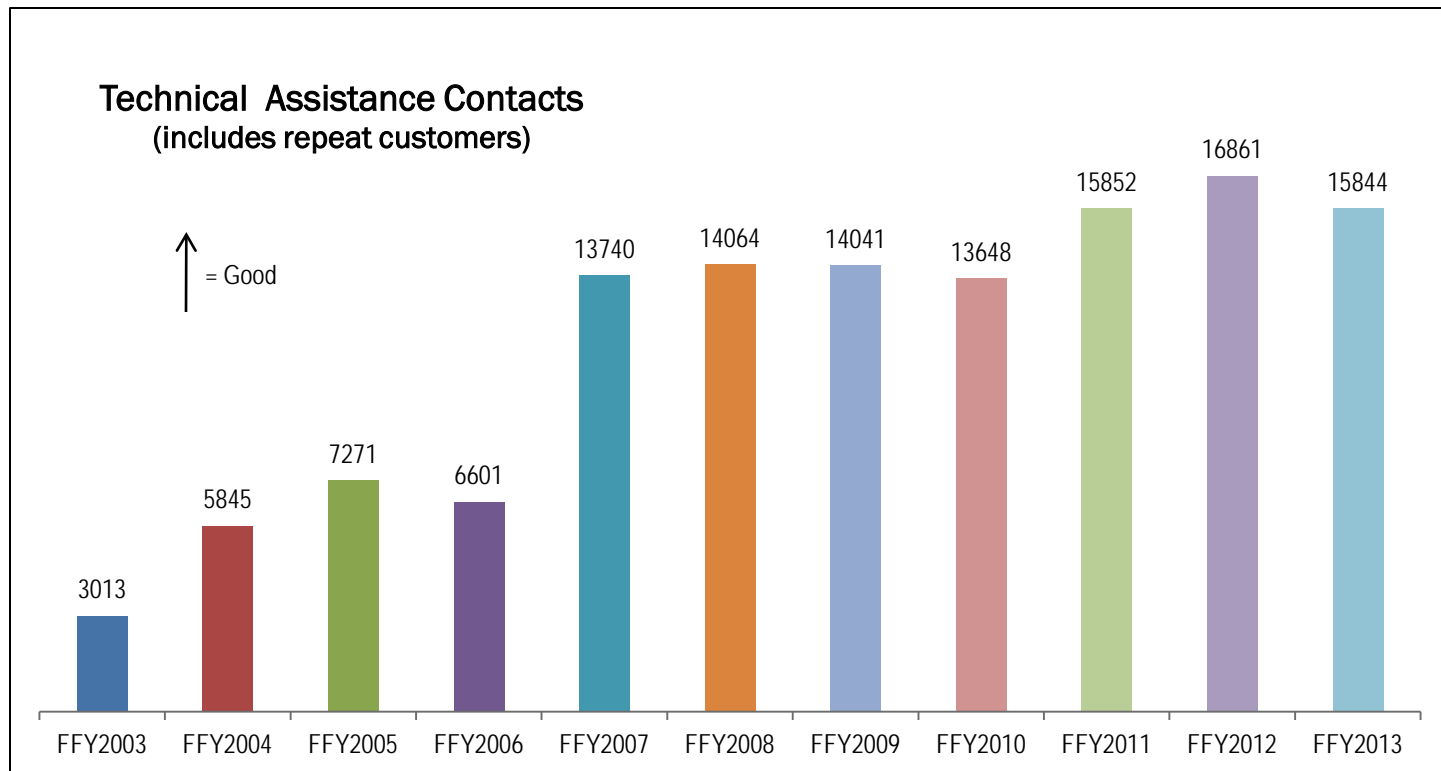
FFY 2013

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2003 - 2013



NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown

FFY 2013

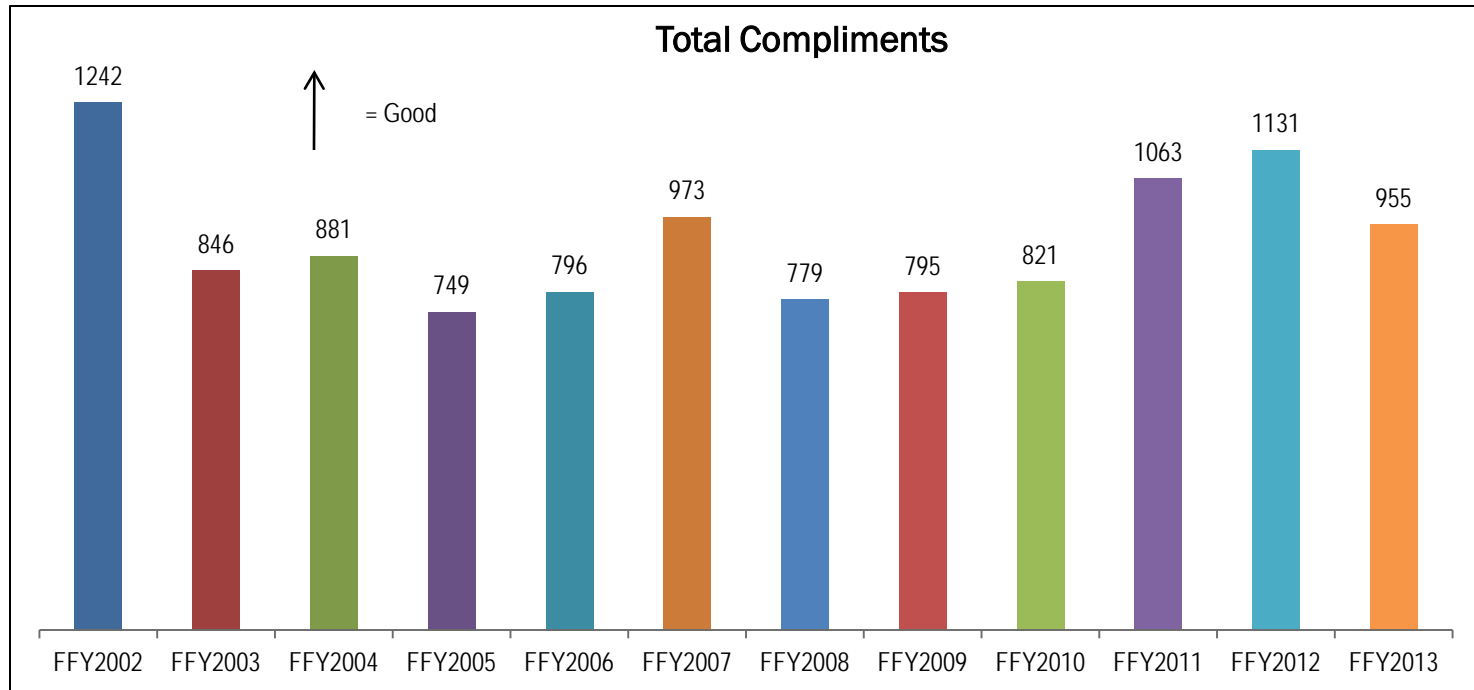
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2002 - 2013



NOTE: Compliments are searched for actionable items

FFY 2002: MTARS visit

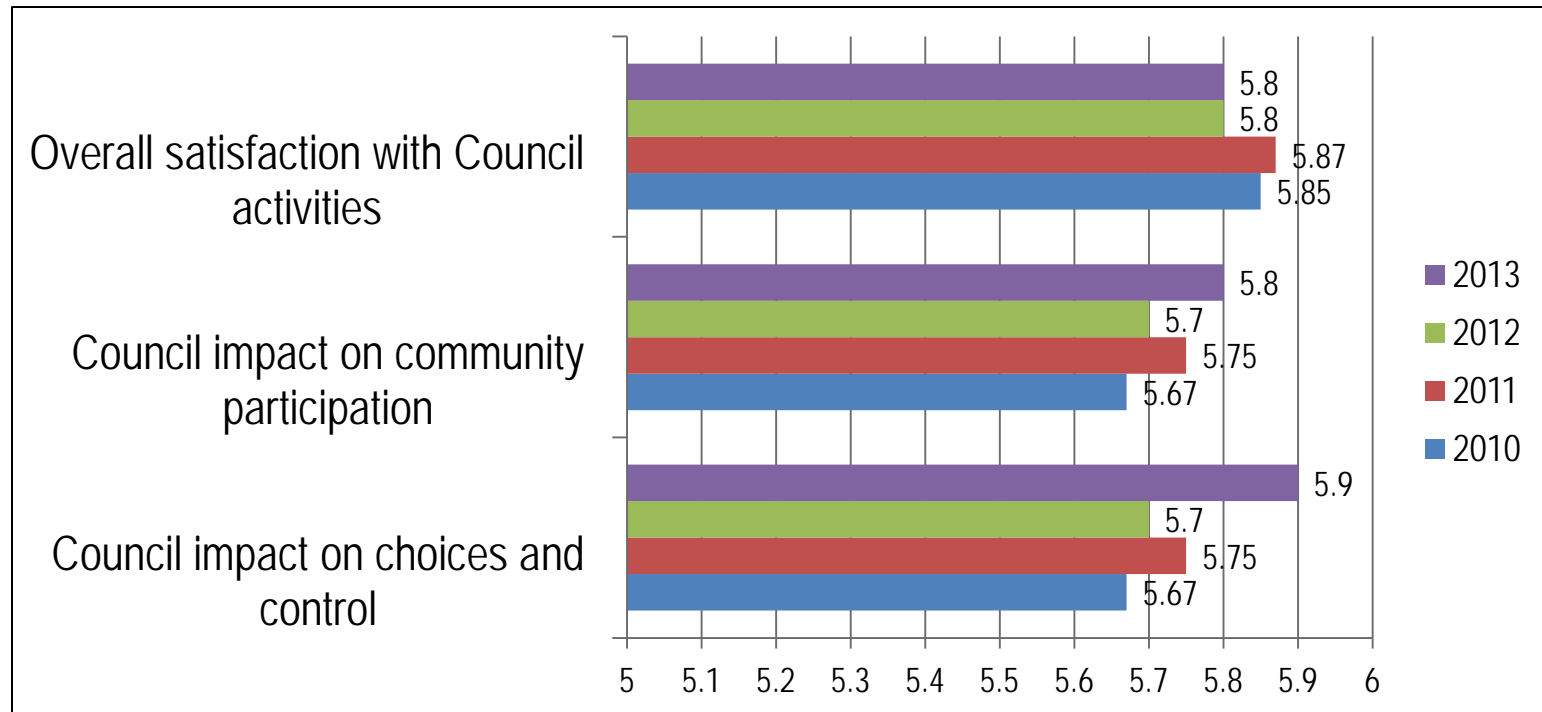
July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results

C. Stakeholder Survey Ratings (scale of 1 – 6; 6 = highest)
FFYs 2010 - 2013



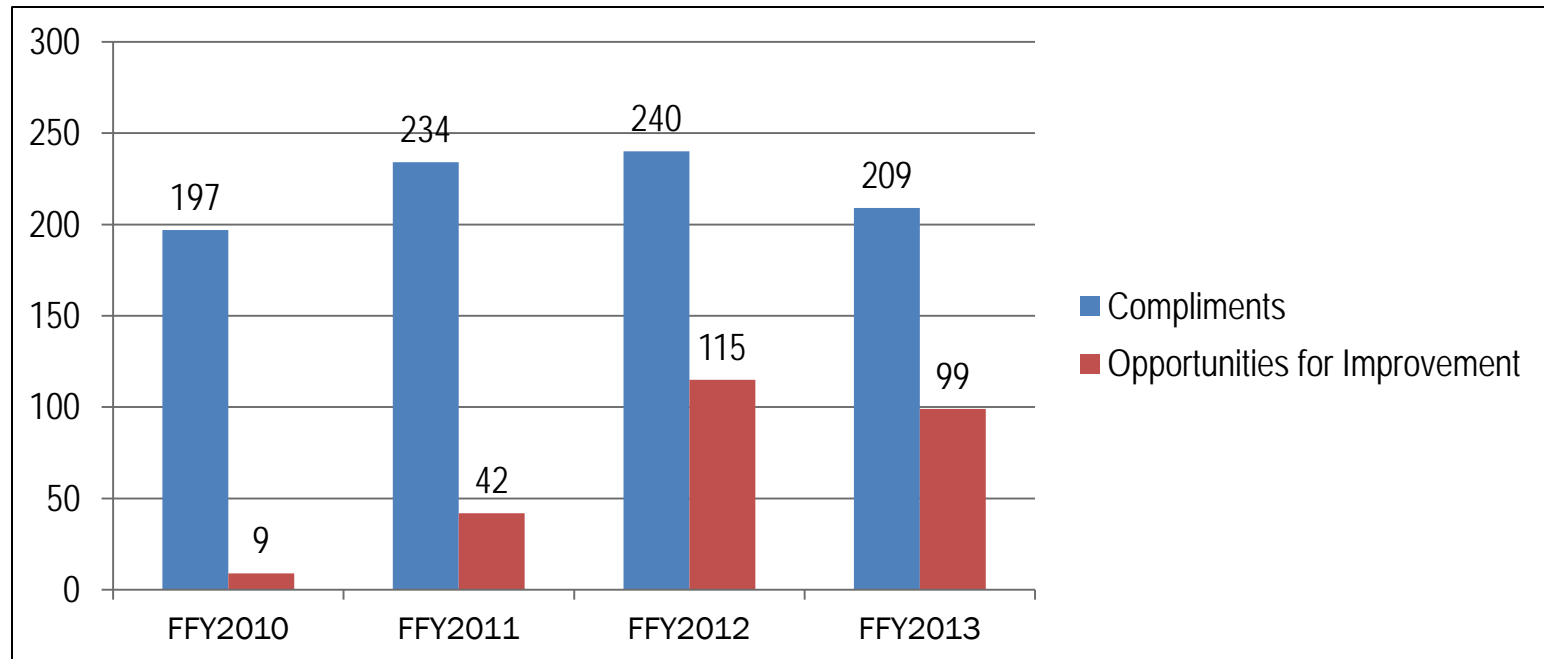
NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results

D. Stakeholder Surveys - Compliments and Opportunities for Improvement FFYs 2010 - 2013



FFY2010: Total of 73 respondents

FFY2011: Total of 92 respondents

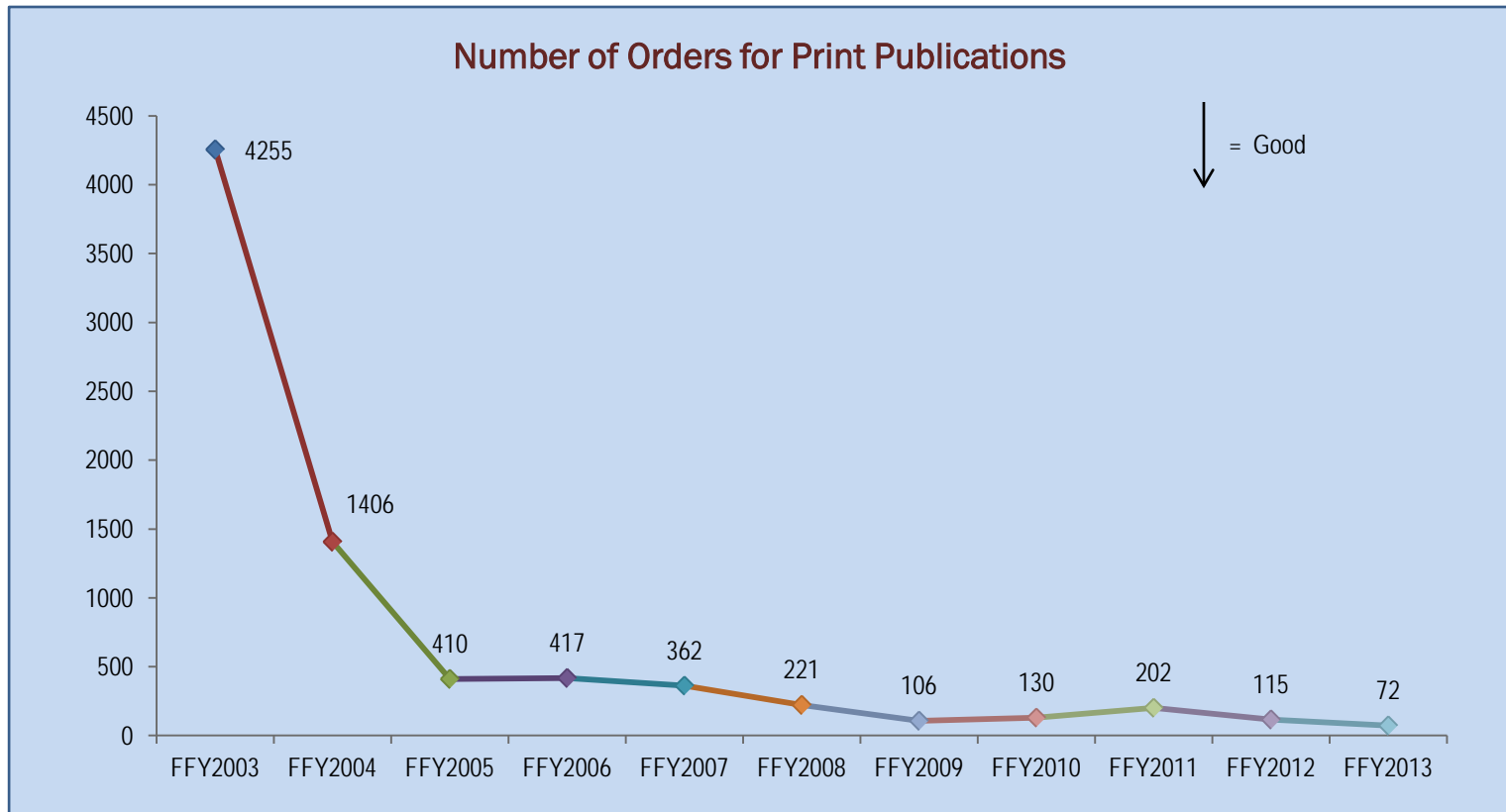
FFY2012: Total of 100 respondents

FFY2013: Total of 103 respondents

NOTE: July 2011: State government shutdown

FFY 2013 Business Results

Customer Focus Results
E. Publication Orders
FFYs 2003 - 2013



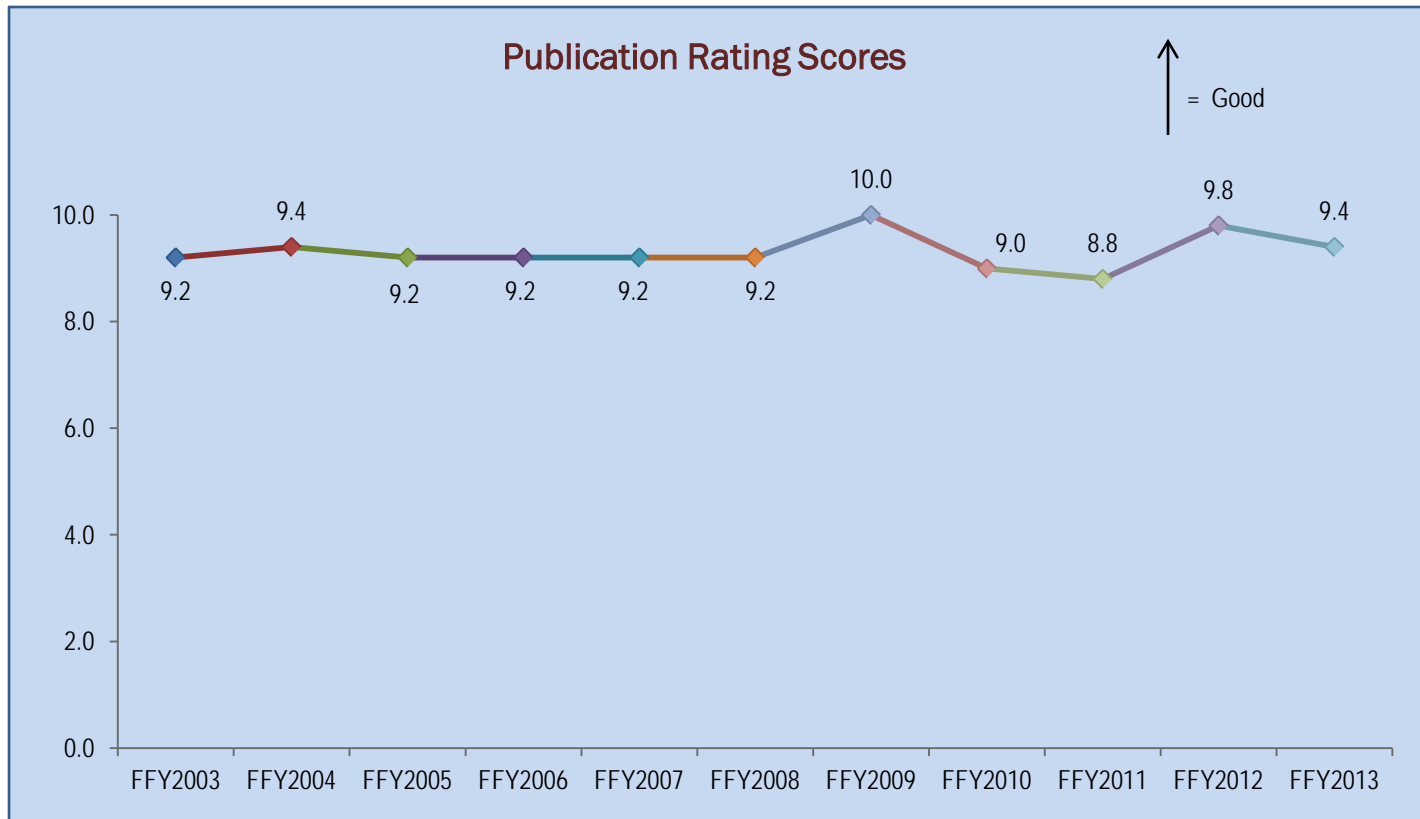
NOTE: July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

FFY 2013

Business Results

Customer Focus Results
F. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2003 - 2013

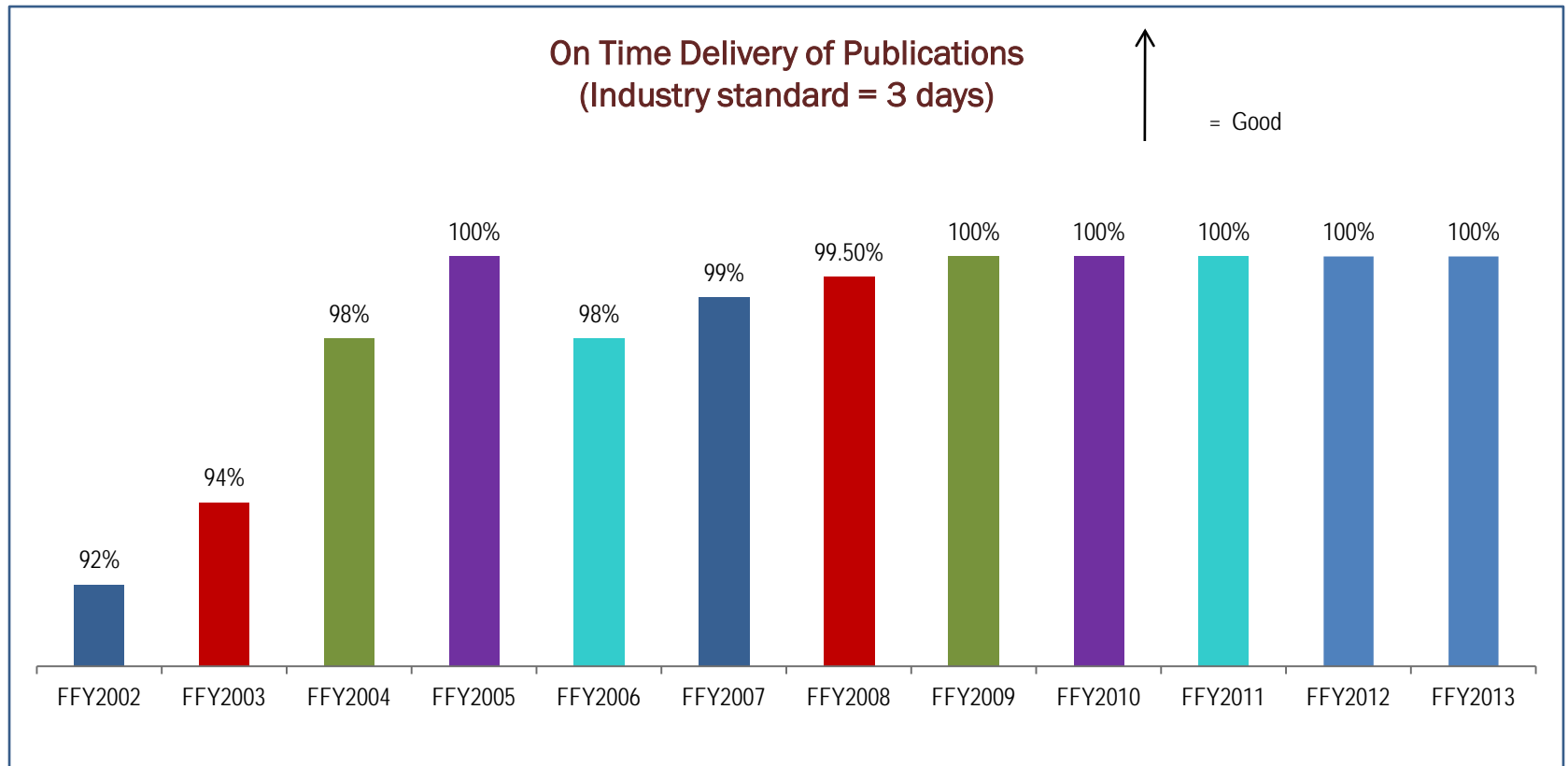


NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results
G. Publication Delivery Time
FFYs 2002 - 2013

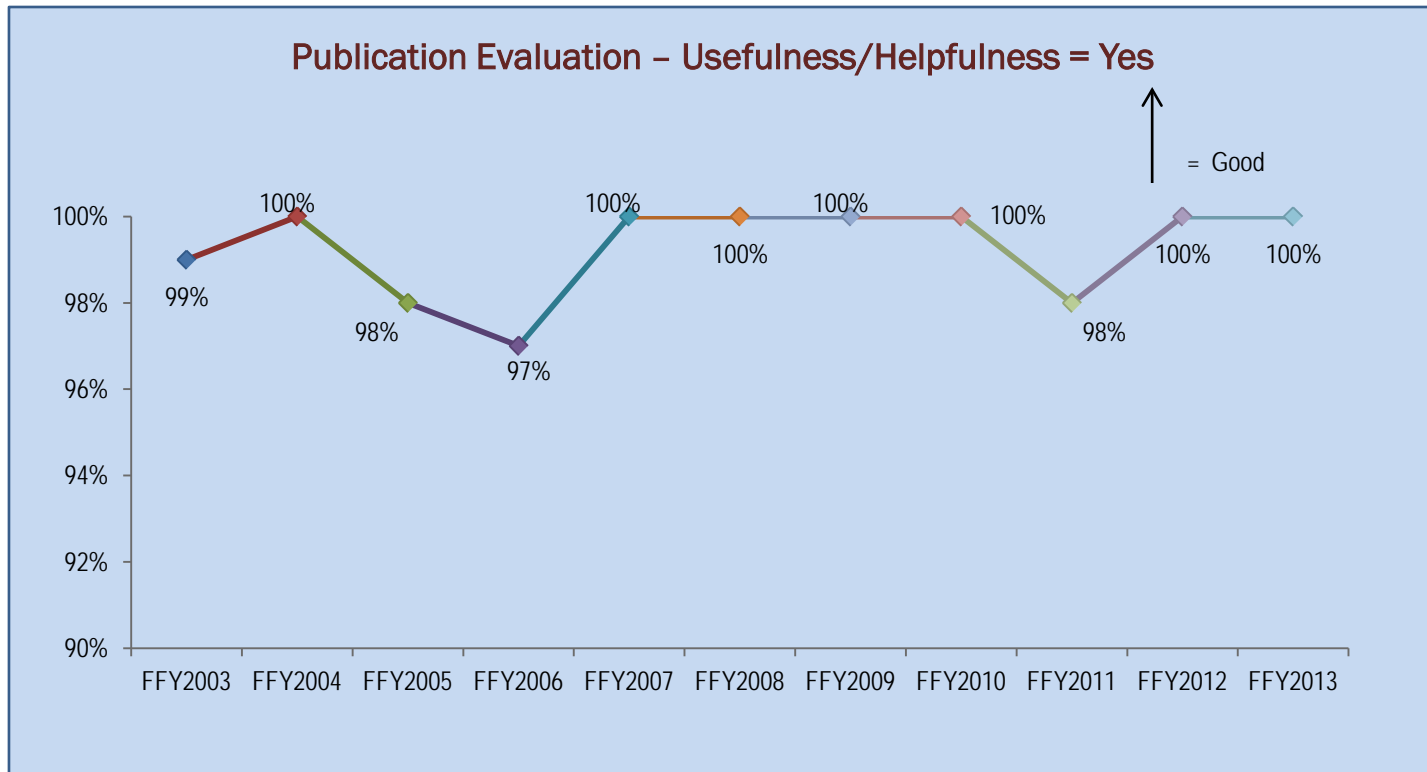


NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results
H. Publication Evaluation
FFYs 2003 – 2013



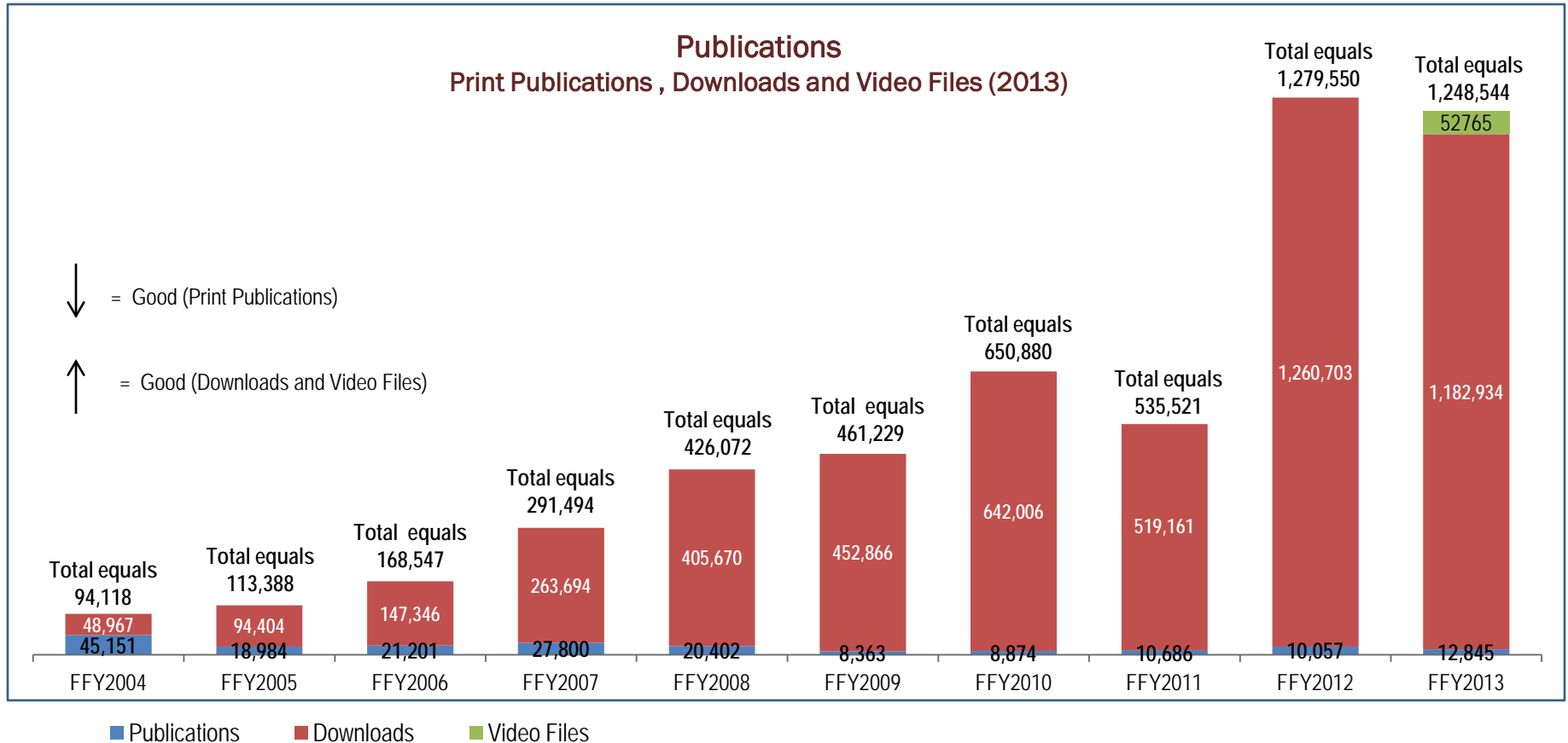
NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

FFY 2013

Business Results

Customer Focus Results

I. Print Publications, Downloads, and Video Files FFYs 2004 - 2013



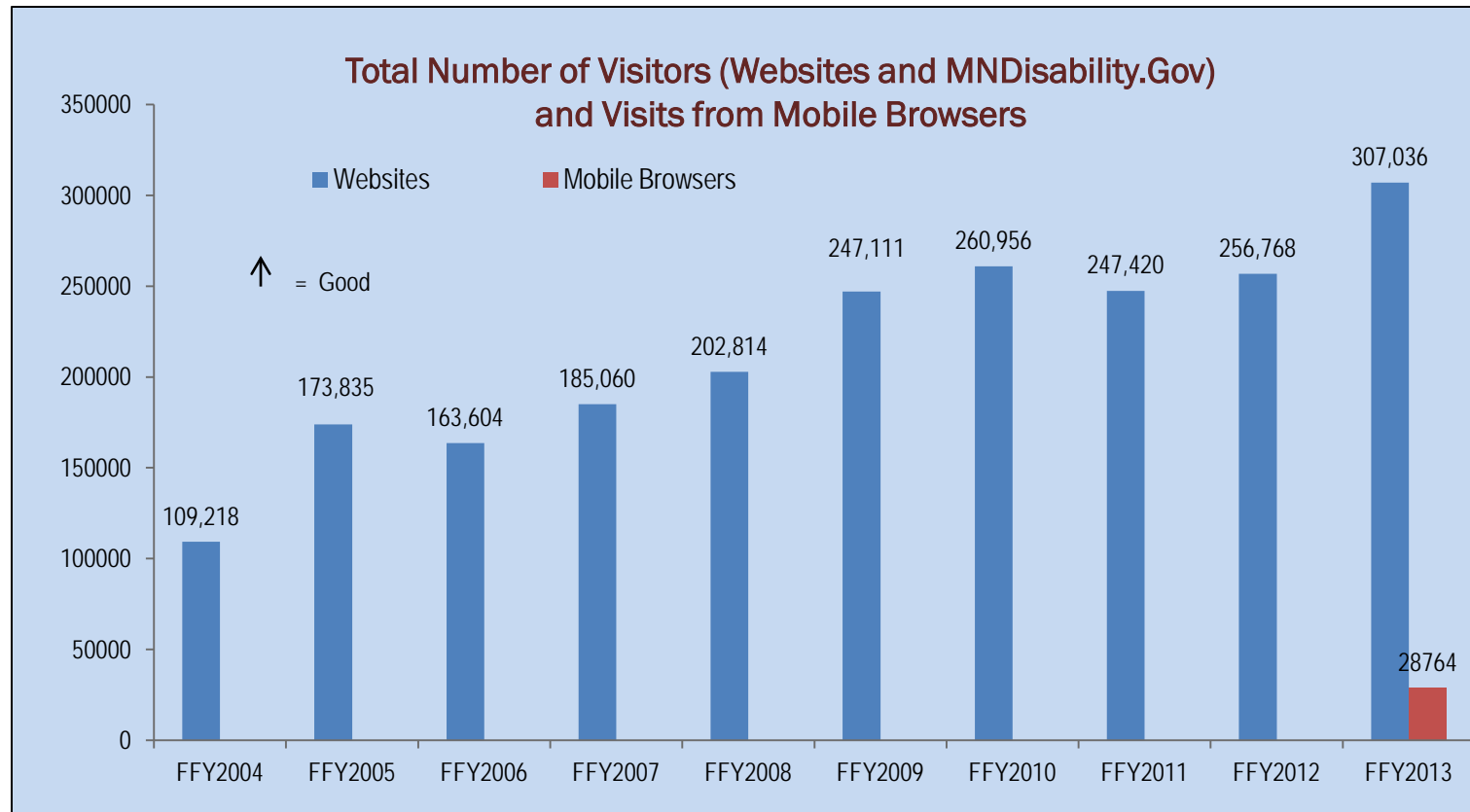
NOTE: July 2011: State government shutdown
 July 2012: Software and website data collection methods changed
 FFY 2013: Video files added

FFY 2013 Business Results

Customer Focus Results

J. Online Visits (Websites and Mobile Browsers)

FFYs 2004 – 2013



NOTE: July 2012: Software and website data collection methods changed
FFY 2013: Mobile browser visits added

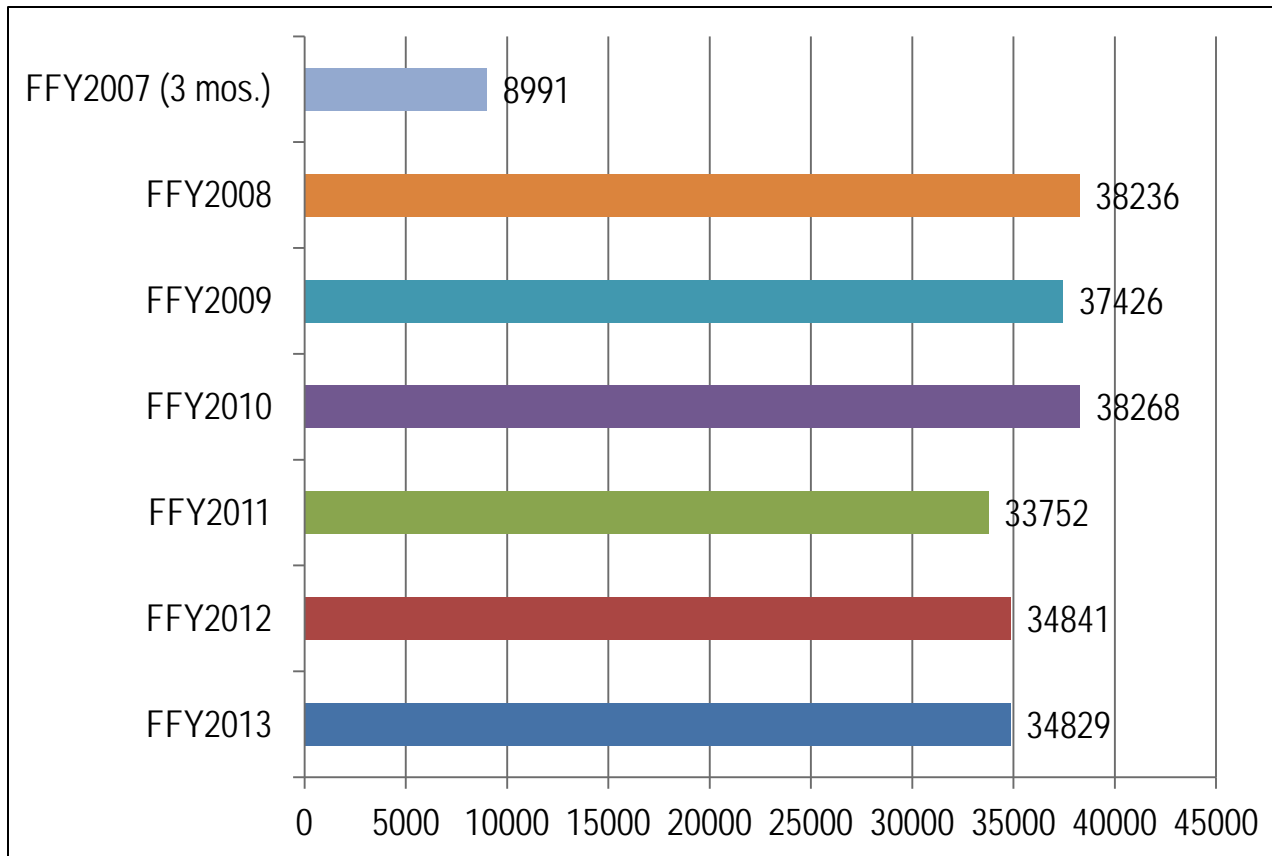
FFY 2013

Business Results

Customer Focus Results

K. MNDisability.gov Visitors

FFYs 2008 – 2013

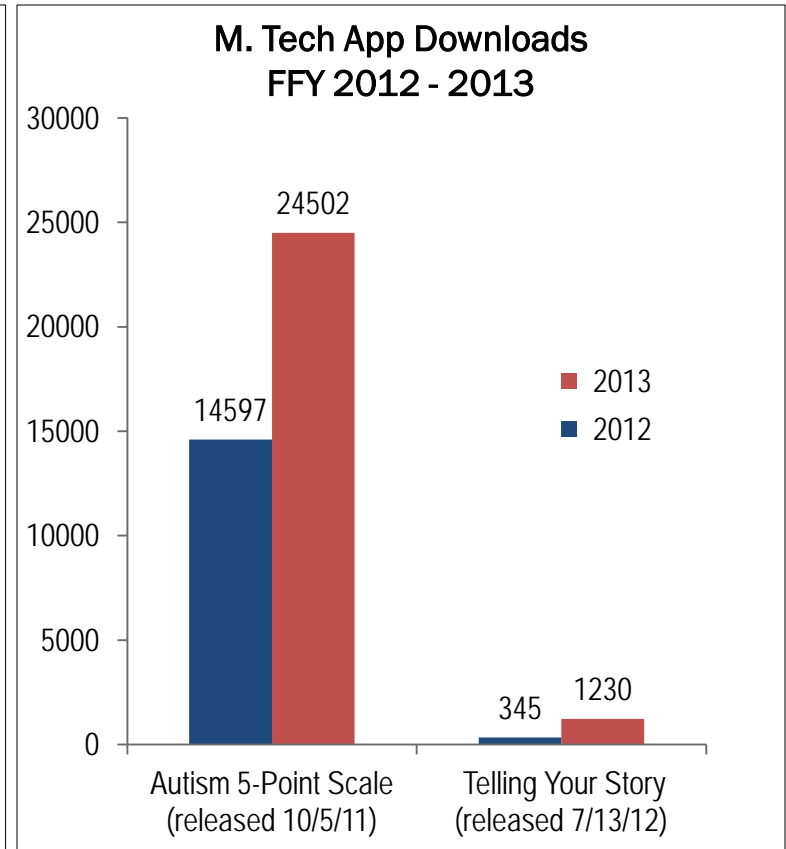
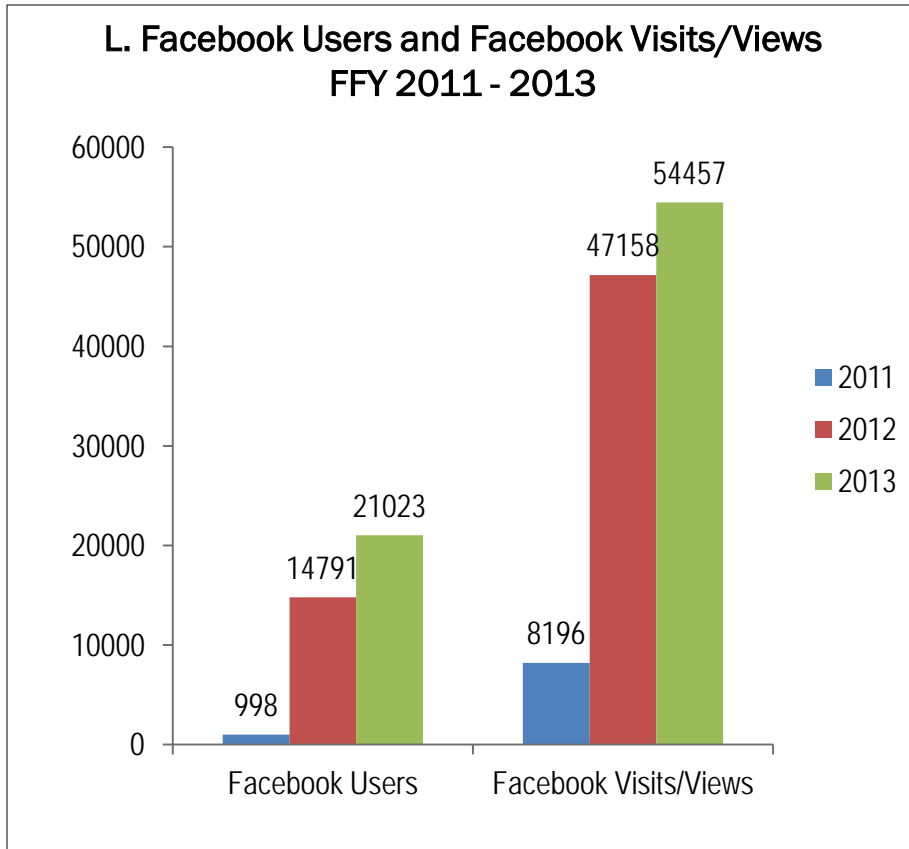


NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results
 L. Facebook Users and Facebook Visits/Views
 M. Tech App Downloads



NOTE: Tracking measures changed in 2012; data results are for eight months.

NOTE: Totals are cumulative from release date

FFY 2013

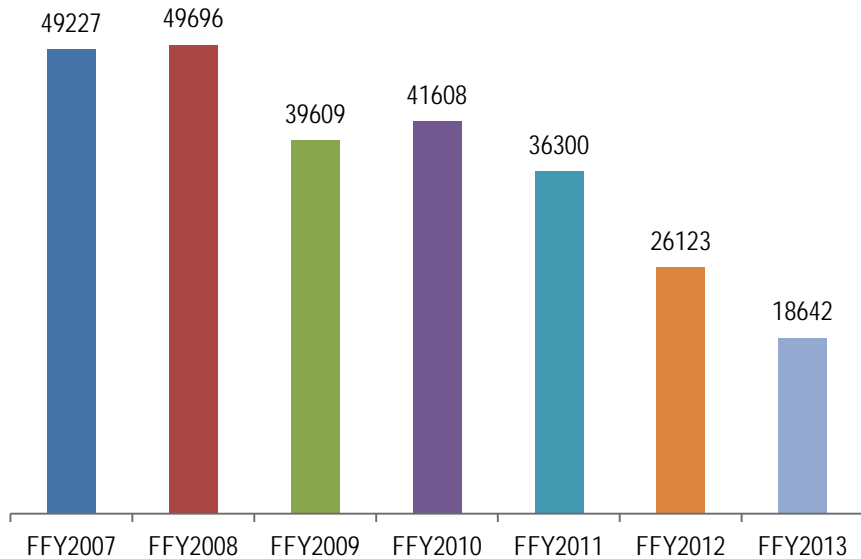
Business Results

Customer Focus Results

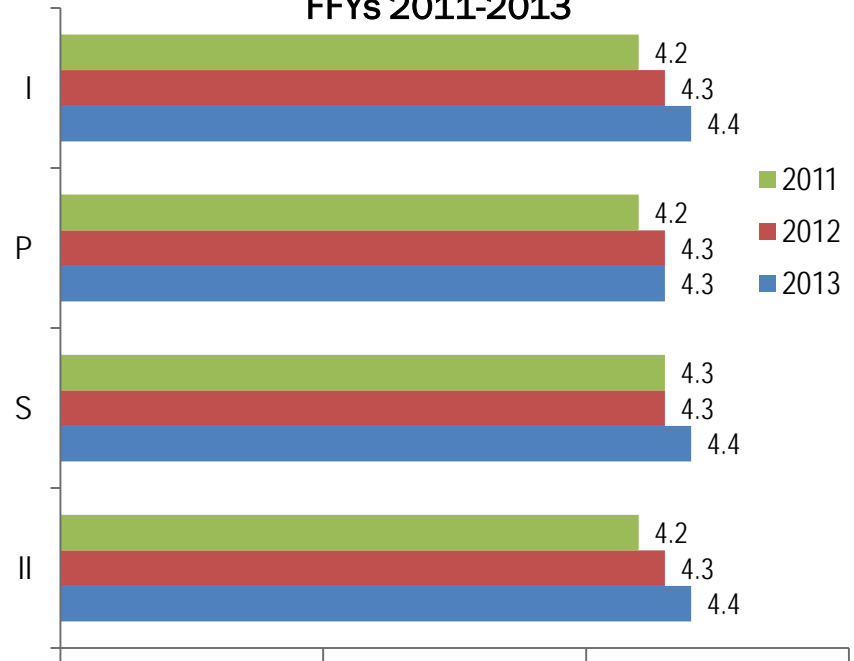
N. Online Learning Visits

O. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

N. Number of Online Learning Visits
FFYs 2007-2013



O. Online Learning IPSII Results
FFYs 2011-2013

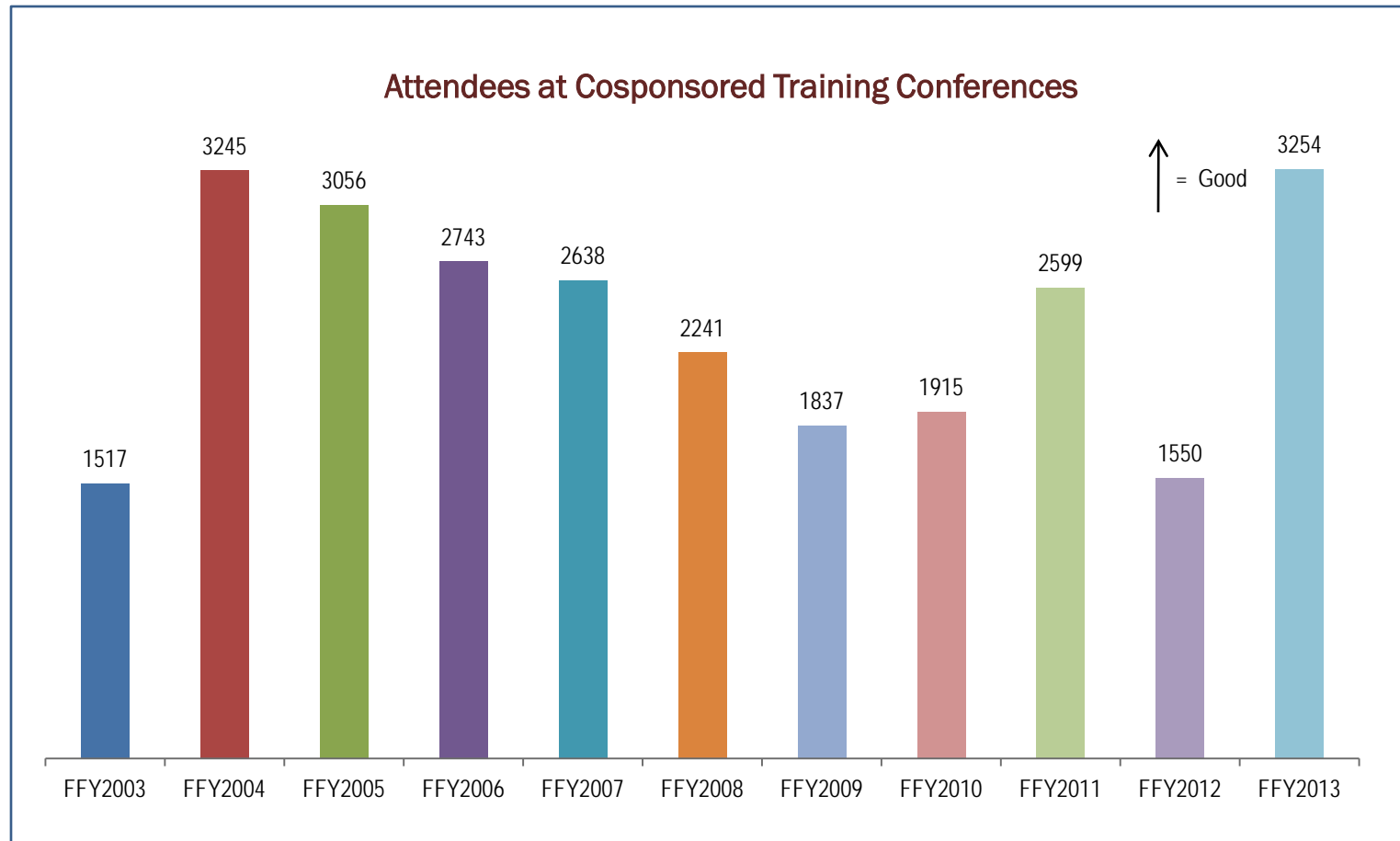


NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Customer Focus Results
P. Cosponsored Training Conferences - Attendees
FFYs 2003 - 2013



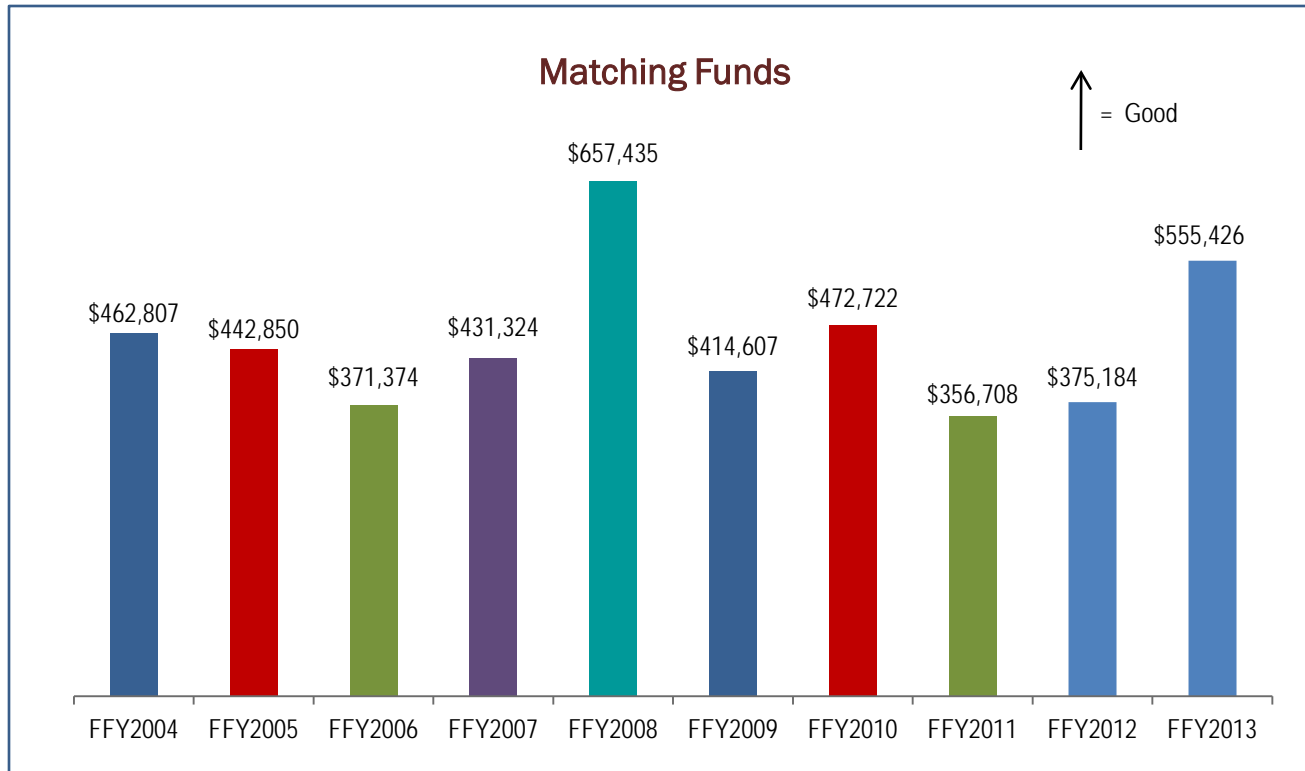
FFY 2013

Business Results

Financial and Market Results

A. Matching Funds FFYs 2004 - 2013

Goal = 25% Match



\$336,748
FFY2004

\$336,748
FFY2005

\$337,118
FFY2006

\$340,534
FFY2007

\$341,423
FFY2008

\$341,423
FFY2009

\$341,423
FFY2010

\$340,740
FFY2011

\$340,300
FFY2012

\$338,965
FFY2013

NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,000 per year

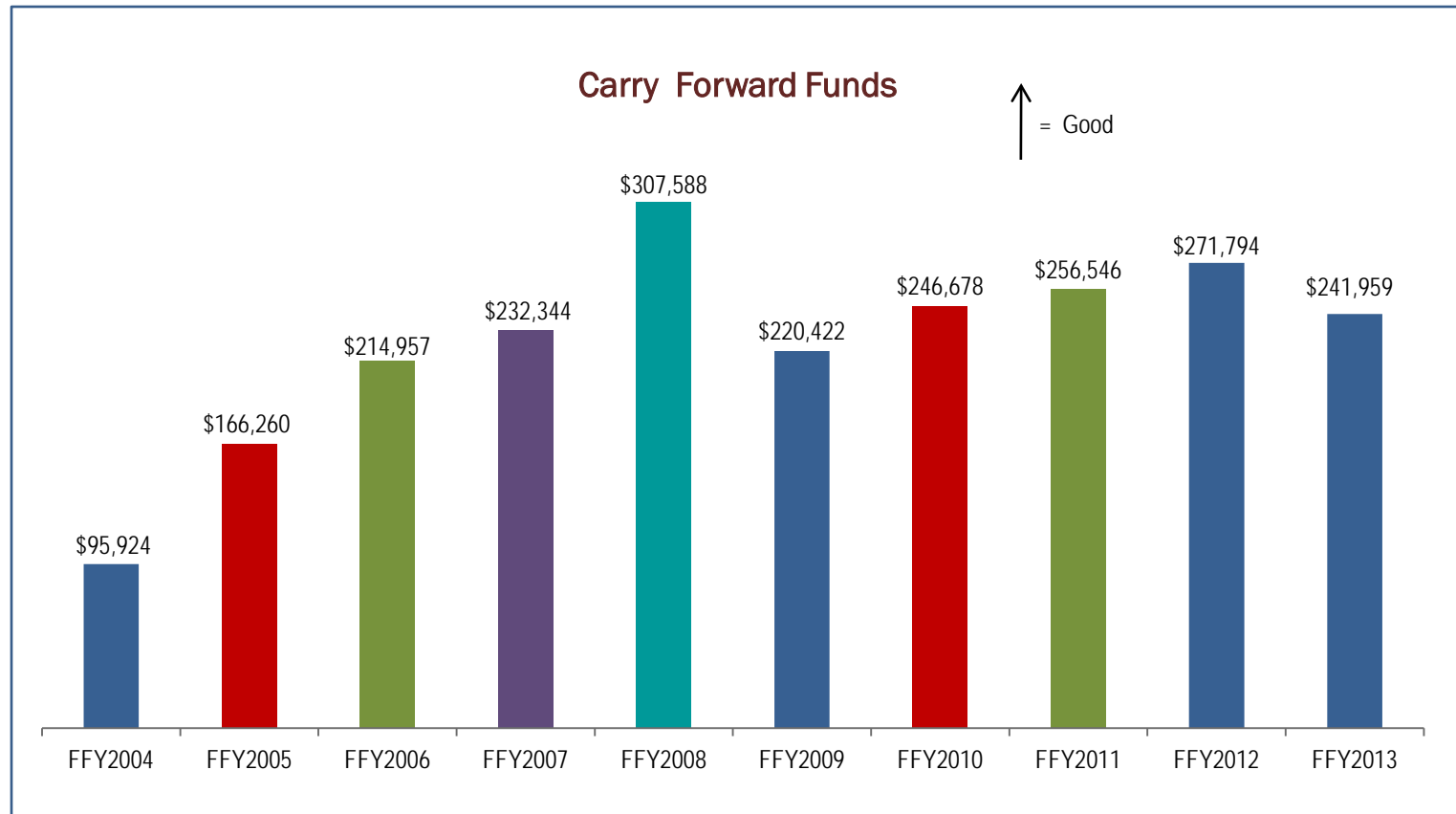
FFY 2013

Business Results

Financial and Market Results

B. Carry Forward Funds

FFYs 2004 - 2013



NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Human Resource Results

A. Training Hours on Quality Improvement

FFYs 2002 - 2013



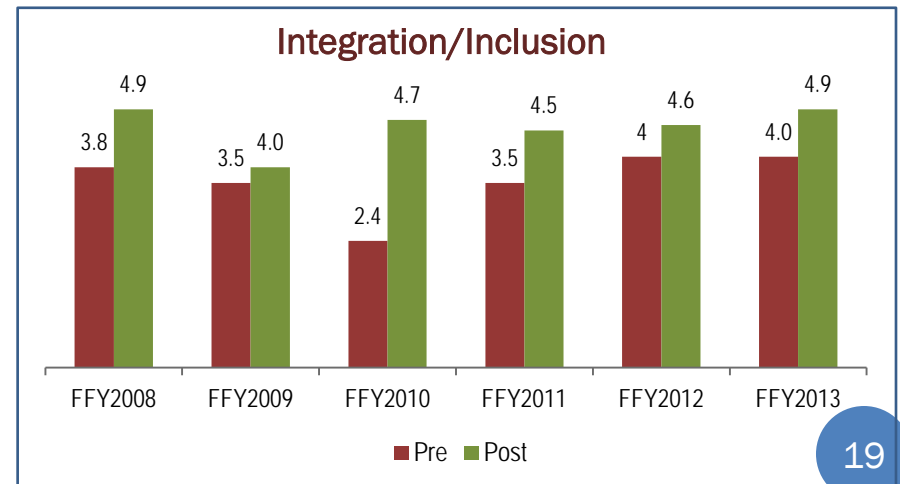
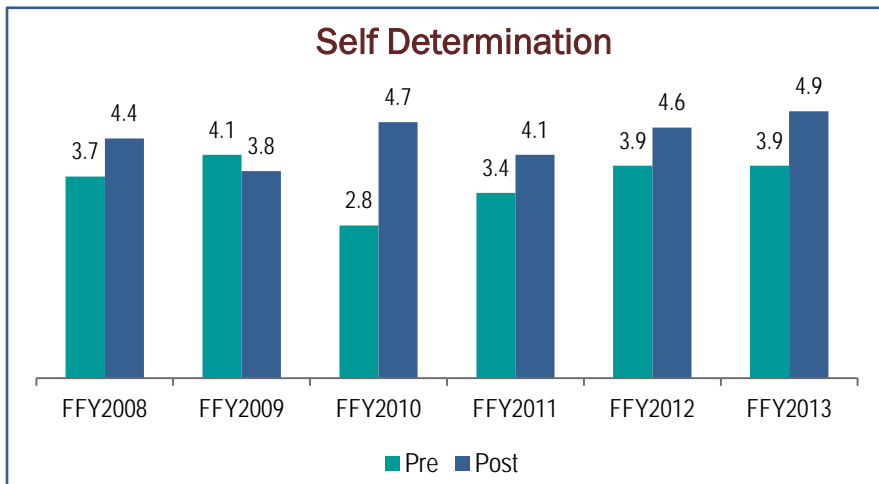
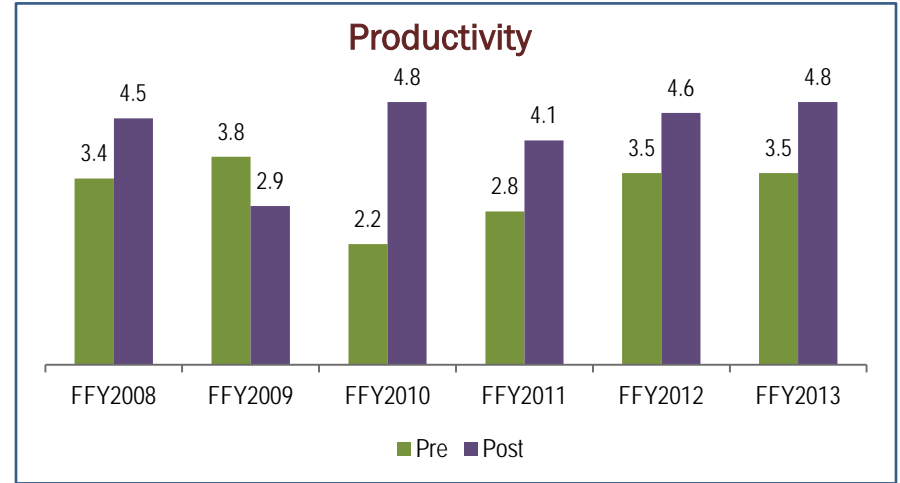
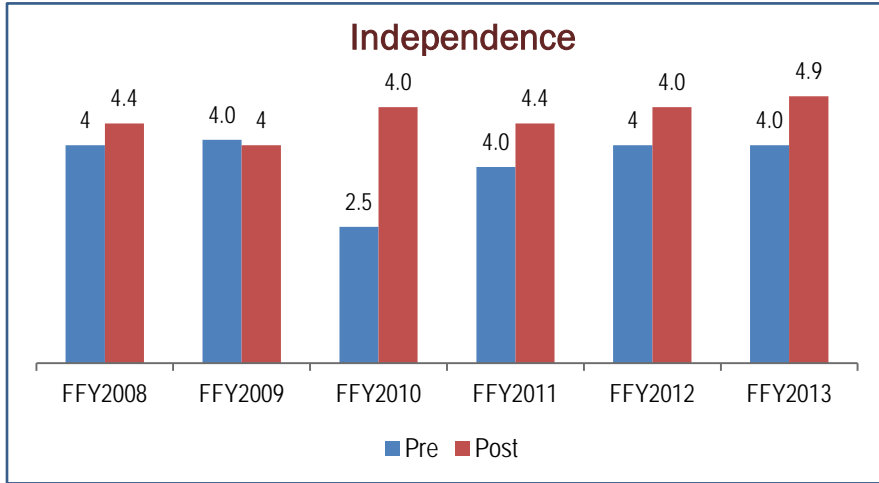
NOTE: July 2011: State government shutdown

FFY 2013

Business Results

Supplier / Partner Results

A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2008 – 2013

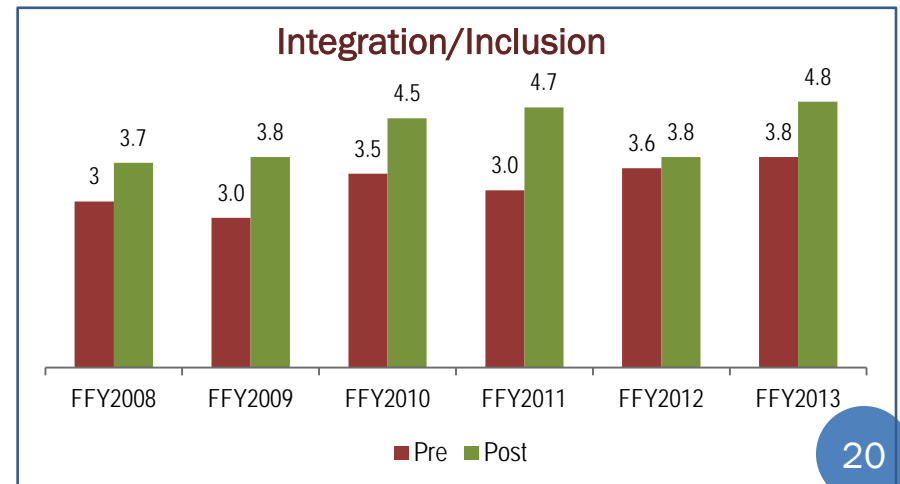
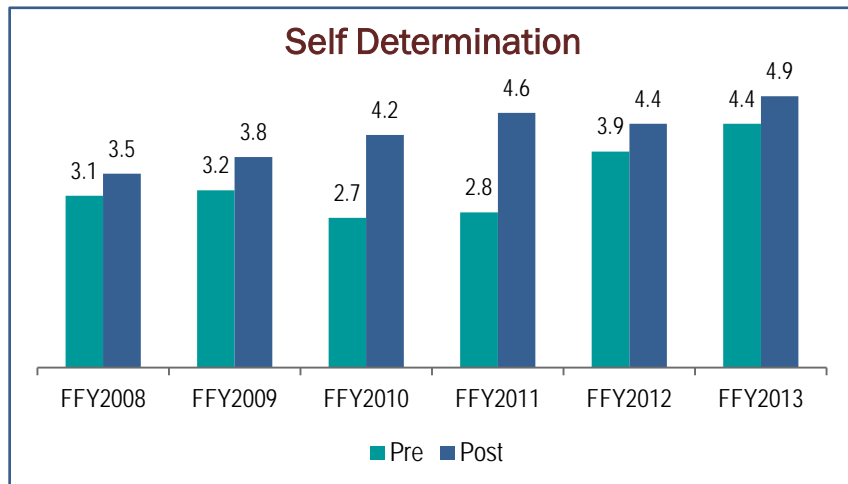
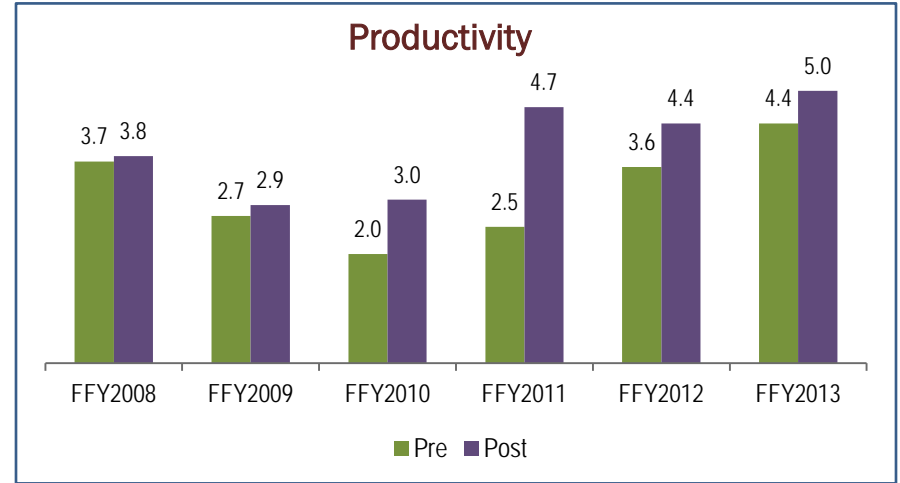
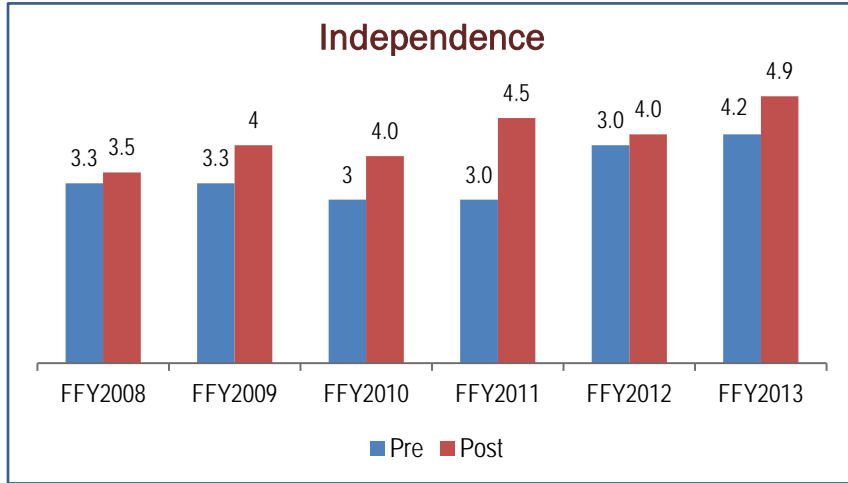


FFY 2013

Business Results

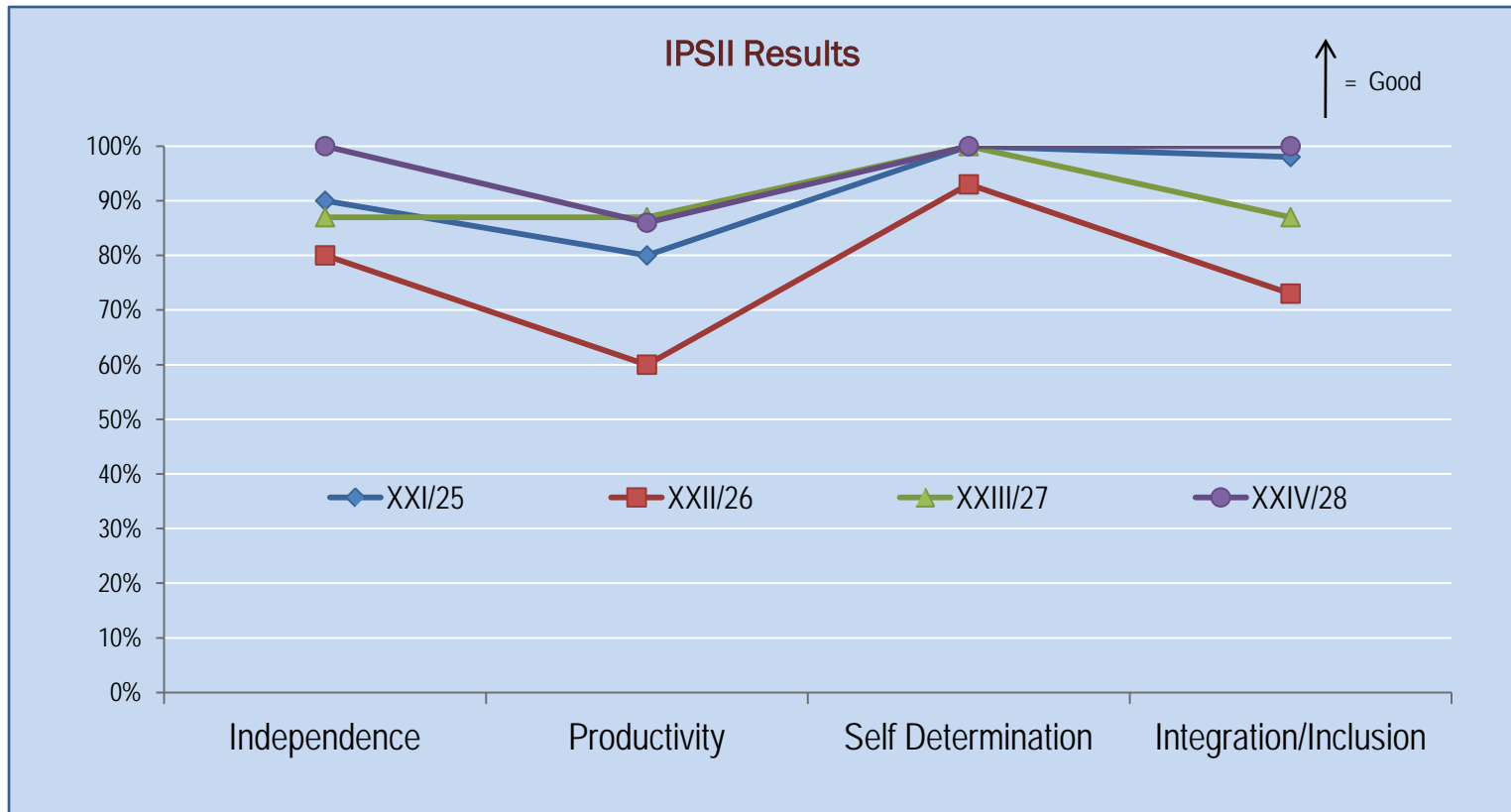
Supplier / Partner Results

B. Latino Outreach Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends FFYs 2008 – 2013



FFY 2013 Business Results

Supplier/Partner Results
C. Partners in Policymaking® IPSII Results
Longitudinal Study (May 2013)
Years XXI to XXIV (Classes 25 – 28)

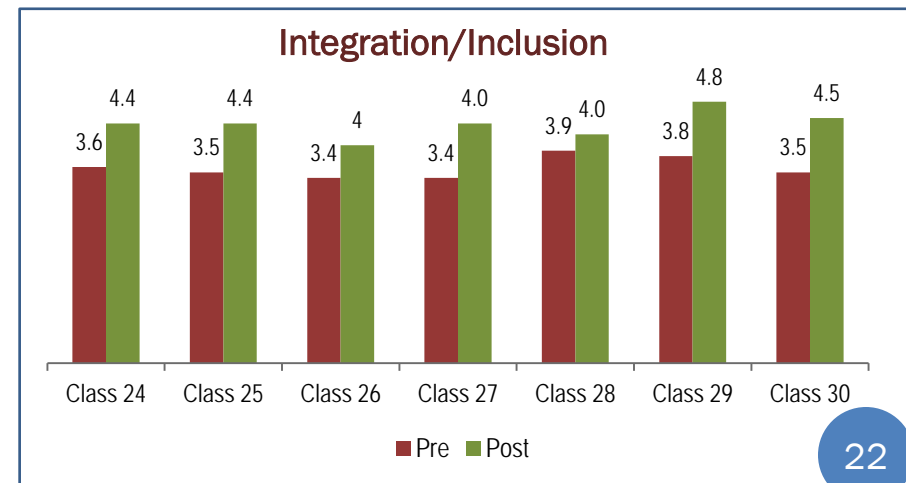
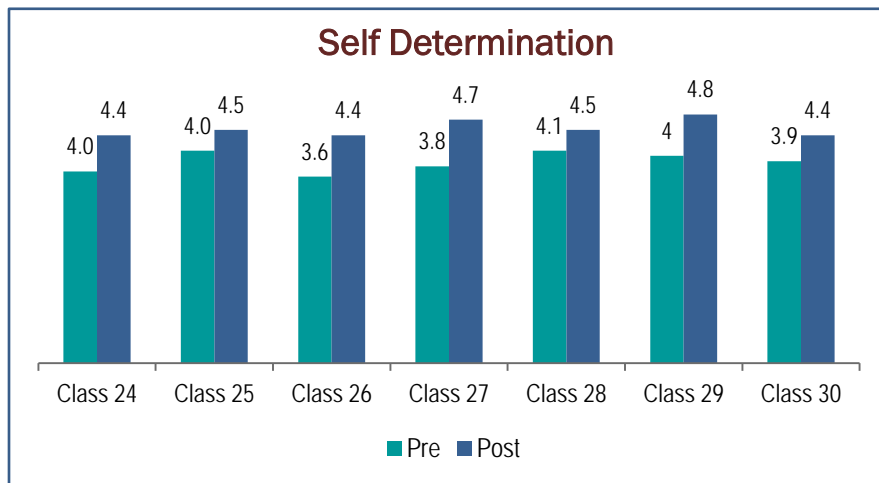
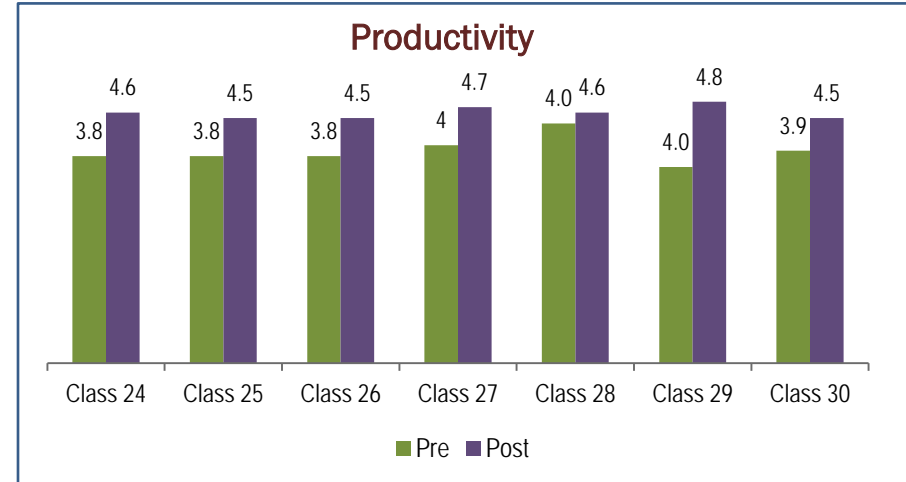
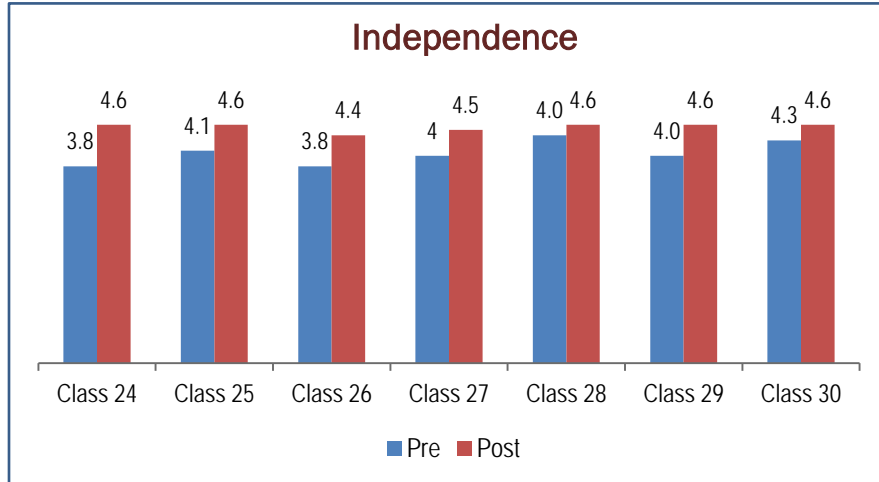


FFY 2013

Business Results

Supplier / Partner Results

D. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 24 – 30) FFYs 2007-2013



FFY 2013

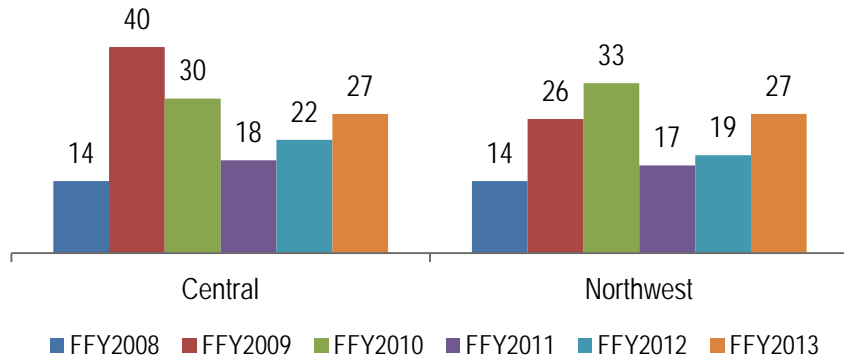
Business Results

Supplier/Partner Results

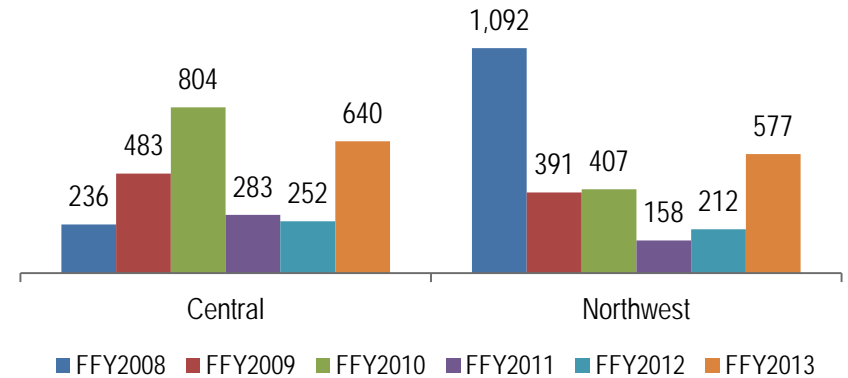
E. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2008 - 2013

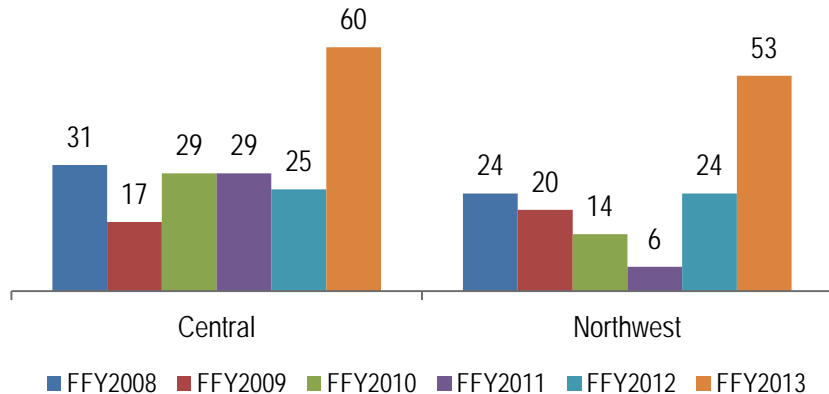
Number of Training Sessions



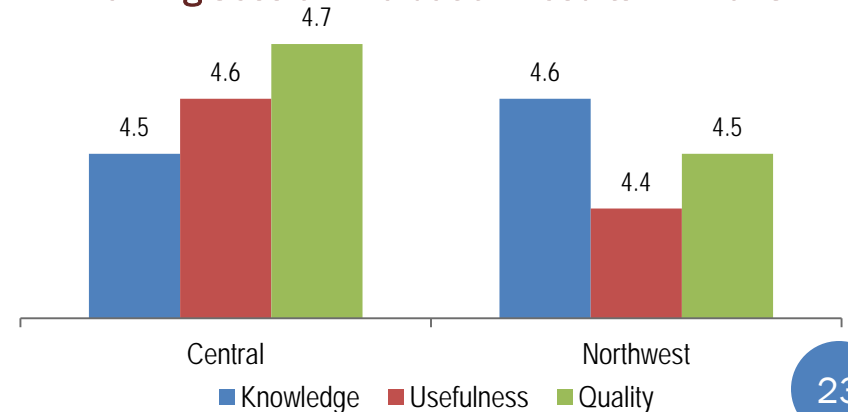
Self Advocates Attending Training Sessions



Self Advocates as Trainers/Teachers



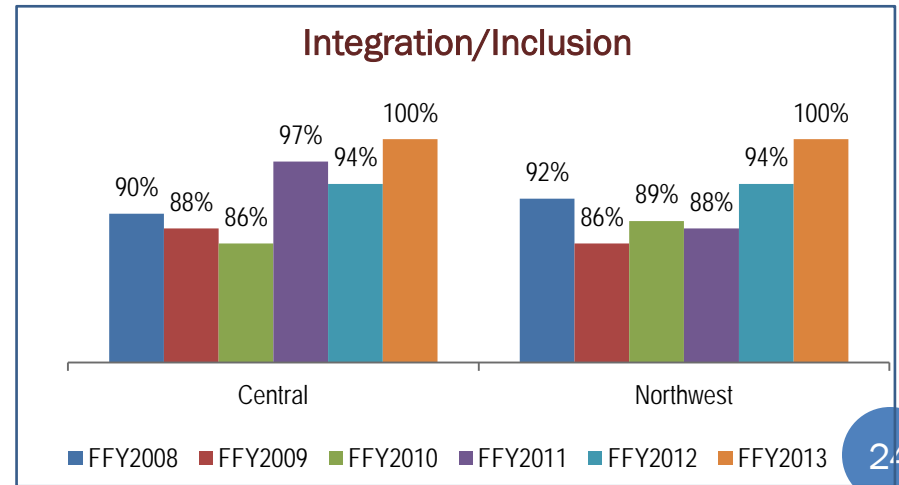
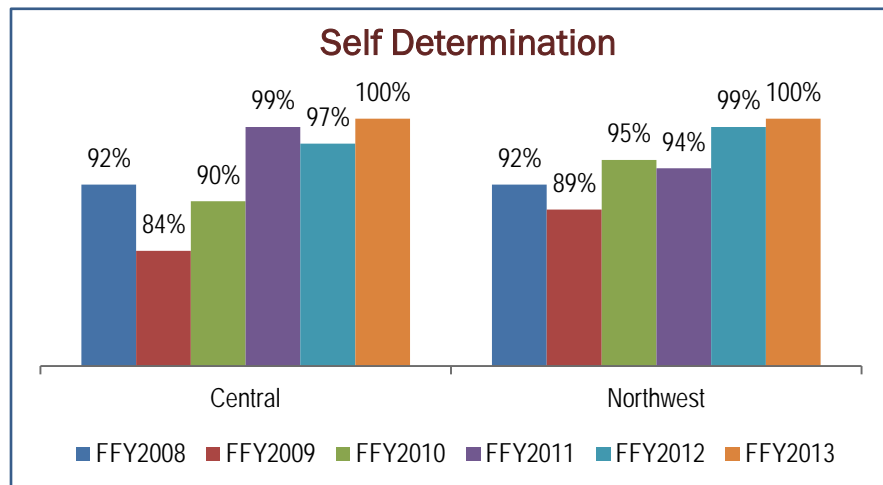
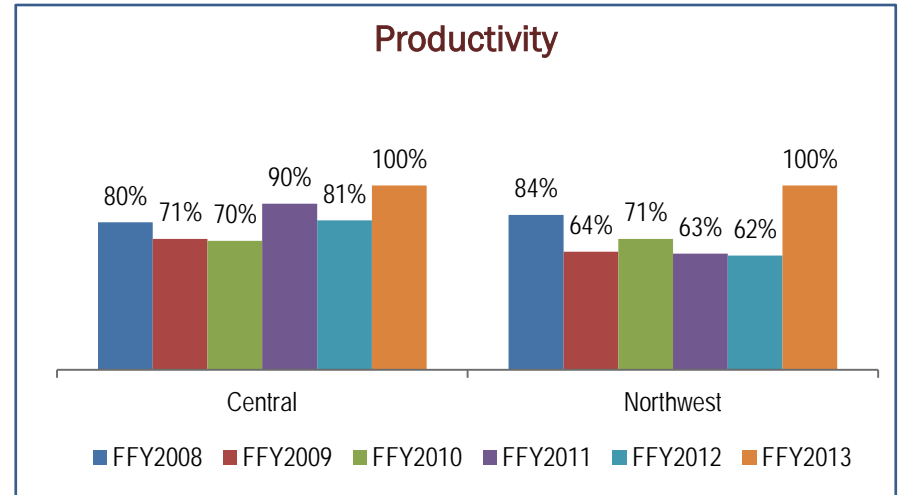
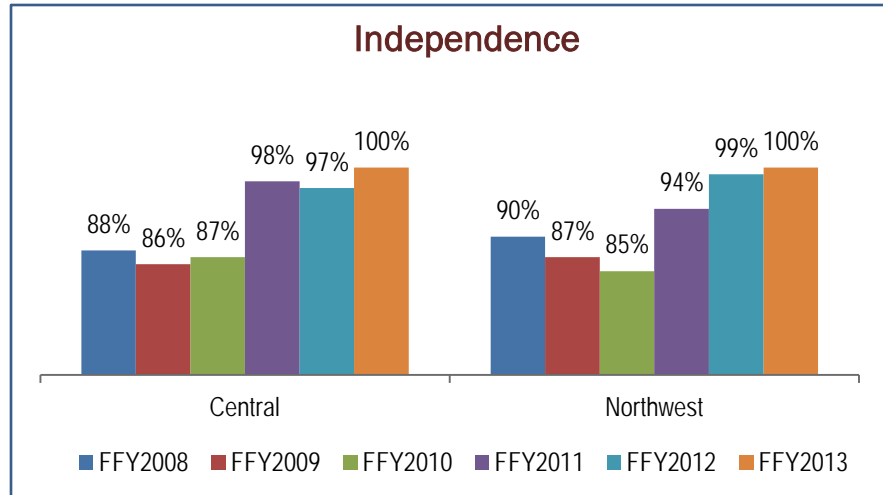
Training Session Evaluation Results FFY2013



FFY 2013

Business Results

Supplier/Partner Results
 F. Self Advocacy – SAM Central and NW Regions
 IPSII Results (% = Yes) FFYs 2008 - 2013



FFY 2013

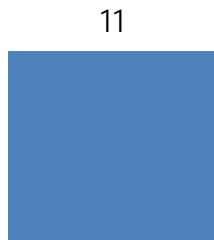
Business Results

Supplier/Partner Results

G. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013

Number of Training Sessions FFY2013



Sessions

■ FFY2013

Training Session Attendees FFY2013

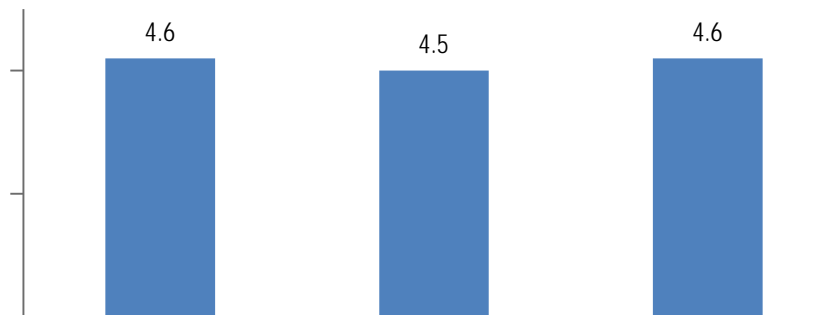


Students

Teachers

■ FFY2013

Training Session Evaluation Results FFY2013



Knowledge

Usefulness

Quality

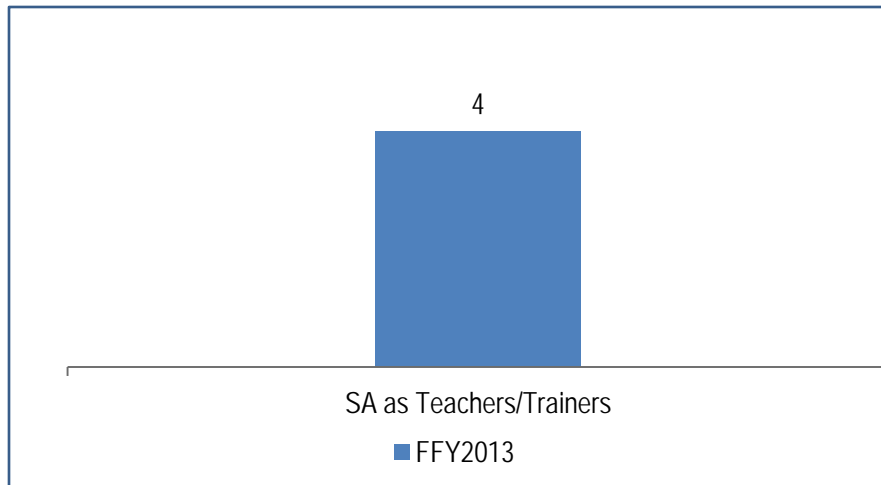
■ FFY 2013

FFY 2013

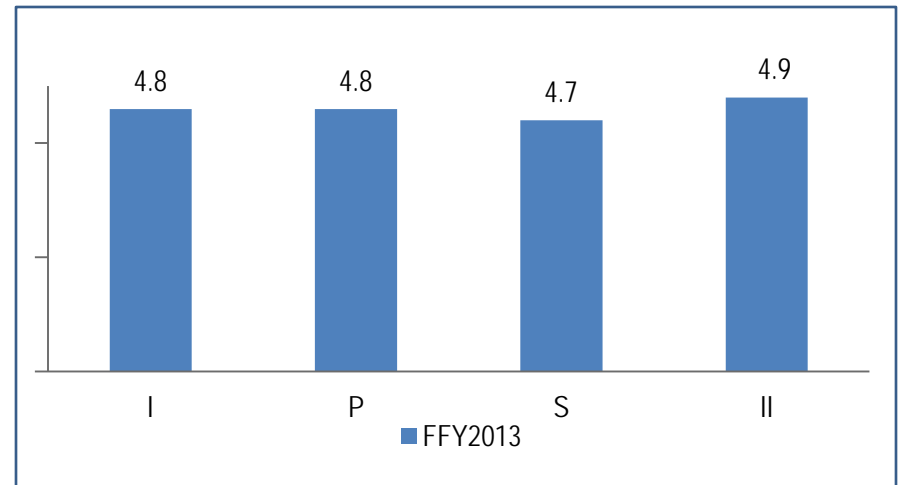
Business Results

Supplier/Partner Results
H. Self Advocacy – Anti-Bullying Campaign
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)
FFY2013

Number of Self Advocates as Trainers/Teachers



IPSII Results (% = Yes)

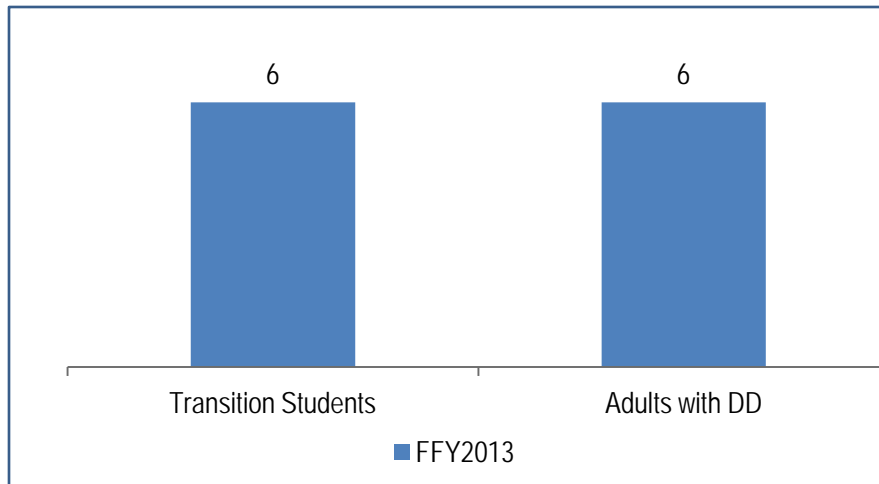


FFY 2013

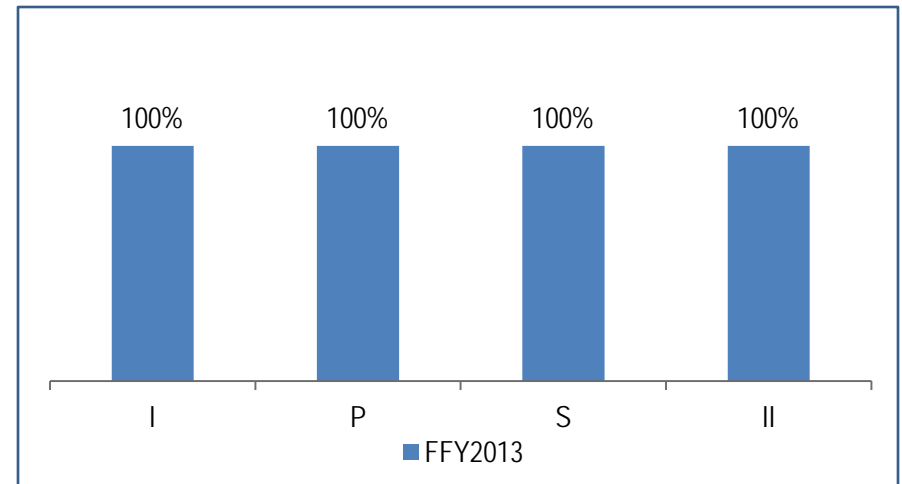
Business Results

Supplier/Partner Results
I. Individuals Employed, and IPSII Results (% = Yes)
FFY 2013

Individuals Employed



IPSII Results (% = Yes)



FFY 2013

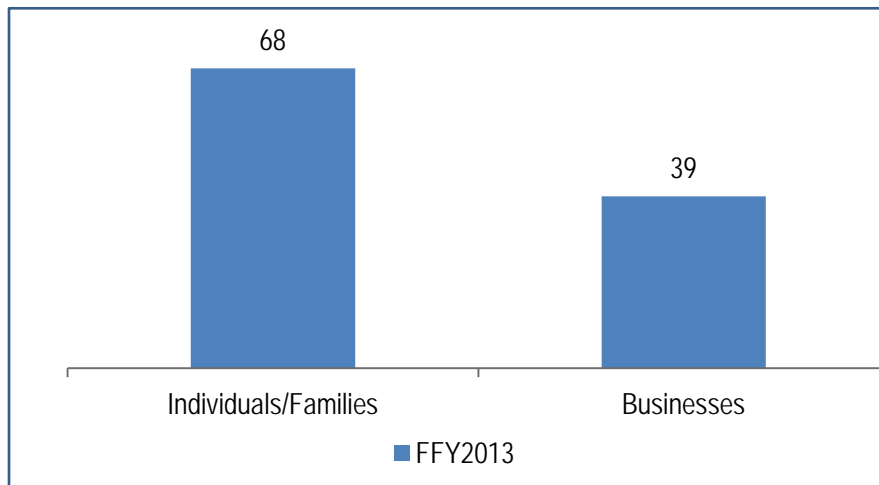
Business Results

Supplier/Partner Results

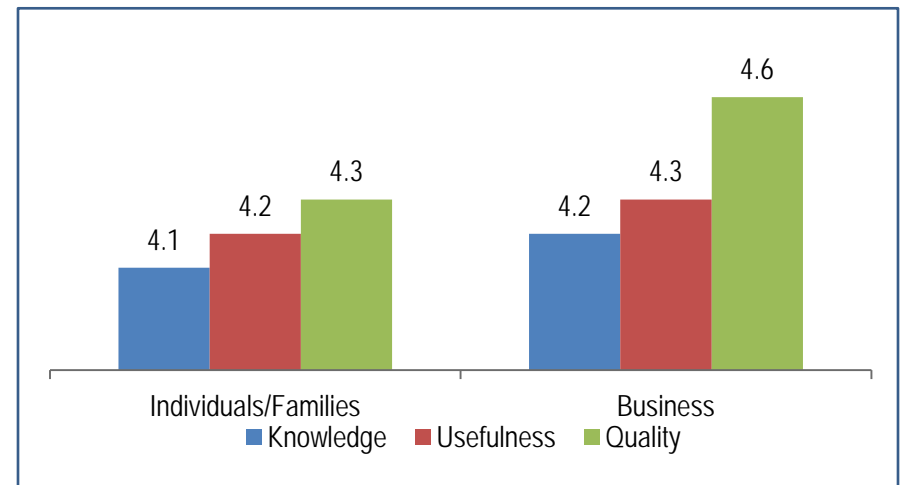
J. Employment

Training Sessions Attendees and Evaluation Results FFY 2013

Training Session Attendees



Training Session Evaluation Results FFY 2013



Governor's Council on Developmental Disabilities

Minnesota Department of Administration

370 Centennial Office Building
658 Cedar Street
Saint Paul, Minnesota 55155

www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: admin.dd@state.mn.us

Reduce, Reuse, Recycle